



**Indiana Utility Regulatory  
Commission**

**2005  
Annual Report**

# STATE OF INDIANA



INDIANA UTILITY REGULATORY COMMISSION  
302 W. WASHINGTON STREET, SUITE E-306  
INDIANAPOLIS, INDIANA 46204-2764

<http://www.state.in.us/iurc/>  
Office: (317) 232-2701  
Facsimile: (317) 232-6758

October 1, 2005

The Honorable Mitchell E. Daniels  
Governor  
206 State House  
Indianapolis, IN 46204

The Honorable Robert Garton  
Chairman Legislative Council  
State House  
Indianapolis, IN 26204

Dear Sirs:

On behalf of former Chairman William D. McCarty, former Commissioner Judith Ripley, as well as the current Commissioners and staff, I am filing the Annual Report of the Indiana Utility Regulatory Commission with you for Fiscal Year 2004-2005. This Annual Report has been prepared pursuant to IC 8-1-1-14(b).

The Commission's mission is to assure that utilities provide the public safe and reliable services at a reasonable cost. The Commission's procedures are built around fairness and due process. It is a trier of fact in formal administrative proceedings. The Commission also performs various ministerial functions necessary to enforce statutes, administrative rules and Commission orders. The Commission may initiate proceedings and take informal action to fulfill its statutory mandate.

I hope this report will aid your efforts to understand and address the changes that natural gas, telecommunications, electric and water utility markets are undergoing. The Commissioners and staff remain ready to assist the Governor and General Assembly in the development and implementation of progressive utility laws for Indiana.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Lott Hardy".

Chairman David Lott Hardy

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# Commission Responsibilities

The Commission is a fact-finding body that hears evidence in cases filed before it and makes decisions based on the evidence presented in those cases. An advocate of neither the public nor the utilities, the IURC is required by state statute to make decisions that balance the interests of all parties to ensure the utilities provide adequate and reliable service at reasonable prices.

The IURC regulates electric, natural gas, telecommunications, steam, water and sewer utilities. These utilities may be investor-owned, municipal, not-for-profit, or cooperative utilities, or they might operate as water conservancy districts. However, the Commission does not regulate municipal sewer utilities. Indiana statutes allow municipal utilities, not-for-profit corporations, and co-operative telephone and electric companies to remove themselves from the Commission's jurisdiction by ordinance of the local governing body or a majority vote of the people in the municipality. As of June 30, 2004, 505 utilities have withdrawn from the Commission's jurisdiction.

The Commission regulates various aspects of the public utilities' business including the rates, financing, bonding, environmental compliance plans and service territories. The Commission has regulatory oversight concerning construction projects, and acquisition of additional plants and equipment. The Commission has authority to initiate investigations of all utilities' rates and practices. The IURC receives its authority from Indiana Code Title Eight. Numerous court decisions further define the Commission's function.

The Commission promulgates its "*Rules and Regulations Concerning Practice and Procedure*" as well as "*Rules and Regulations and Standards of Service*" to govern each type of utility. The Commission makes changes in the rules through a process involving public hearings that also require approval from the Attorney General, the Secretary of State, and the Governor.

Originally a state agency established to regulate railroad activity, the Indiana Utility Regulatory Commission has undergone great change since it was established as the Railroad Commission in the late 1800s. By 1913, the agency was given regulatory responsibility over natural gas, water, electric, telephone and transportation services, and it was re-named the Public Service Commission. In 1987, the General Assembly changed the name of the agency once again and the PSCI became the IURC. The Commission no longer regulates either railroads or transportation.

## Mission Statement

The Commission's mission is to assure that utilities and others use adequate planning and resources for the provision of safe and reliable utility services at a reasonable cost.

# Commission Procedures

Utilities must follow administrative law requirements in proceedings before the Indiana Utility Regulatory Commission. Those proceedings include, but are not limited to, requests for rate changes and territorial authority.

## Hearing Procedures

- The utility files a petition with the Commission which is given a Cause Number and assigned to an Administrative Law Judge and staff. A Commissioner may also be assigned to the case.
- A prehearing conference is held to establish a schedule for the submittal of evidence both for and against the utility's petition.
- The utility prefiles its written case-in-chief, which contains evidence in support of its proposal.
- Other parties, including the Office of the Utility Consumer Counselor (OUCC), file their cases-in-chief, which contain evidence in support of their positions. The OUCC is a separate state agency whose responsibility is to represent ratepayers in proceedings before the Commission.
- A public hearing may be held in the service territory of the utility to allow customers of that utility to express their opinions concerning the utility's petition.
- The parties may present rebuttal testimony after all other evidence in the case is heard.
- In most cases, parties to the case file proposed Orders with the Administrative Law Judge (ALJ).
- The ALJ submits a proposed Order for review by the Commissioners.
- The Commission issues a decision on the ALJ's proposed Order, either directing modifications, approving or rejecting the utility's original proposal. These decisions are made at Commission conferences.

**Commission conferences are generally held each Wednesday at 1:30 p.m. EST in Room E-306 in the Indiana Government Center South.**

# Commissioners

## Chairman William D. McCarty



**W**illiam D. McCarty was first appointed chairman of the Indiana Utility Regulatory Commission on June 23, 1997, by Governor Frank O'Bannon. Chairman McCarty was reappointed in March 2001 to a second four-year term that runs to April 2005.

Chairman McCarty chairs a five-member commission that administers the laws regulating utilities that provide electric, natural gas, telecommunications, water, or private sewer services. The Commission oversees an agency employing approximately 70 people, including a technical staff of engineers, accountants and economists; a legal staff; a staff of administrative law judges; and a pipeline safety staff that is jointly funded by the federal government and the State of Indiana.

Having participated as a member of the National Association of Regulatory Utility Commissioners for the past six years, McCarty also now serves as Vice Chair of the NARUC Committee on Water and as a member of the Board of Directors.

An attorney, Chairman McCarty served for 15 years as a state senator prior to joining the Commission. He served as a member of the Senate Commerce Committee and the IURC Committee on Practice and Procedure. He held the position of assistant to the vice president for business affairs at Ball State University prior to his appointment to the Commission. In addition, he maintained a private law practice for 18 years.

Chairman McCarty graduated Magna Cum Laude from Wabash College, he earned a master's degree in International Relations from the John Hopkins University and a Law Degree from the Indiana University School of Law at Indianapolis. McCarty has served as an instructor of History, Political Science and Economics at Anderson University.

## Commissioner David E. Ziegner



**D**avid E. Ziegner was appointed to the Indiana Utility Regulatory Commission on August 25, 1990, by Governor Evan Bayh and reappointed to a full, four-year term in April of 1991 and again in December of 1995. He was reappointed by Governor Frank O'Bannon in November 1999, and again in 2003. A Democrat, Ziegner's term expires April 2007.

Commissioner Ziegner is a member of the National Association of Regulatory Utility Commissioners' Committee on Electricity and is a member of the Mid-America Regulatory Conference. He is also a member of the Advisory Council of the Electric Power Research Institute (EPRI).

Ziegner is a native Hoosier. He earned his B.A. in history and journalism from Indiana University in 1976. He obtained his J.D. degree from the Indiana University School of Law in Indianapolis in 1979 and was admitted to the Indiana Bar and U.S. District Court in that same year.

Prior to joining the Commission, Ziegner served as a staff attorney for the Legislative Services Agency, where he developed his background in both utility and regulatory issues. As the agency's senior staff attorney, he specialized in legislative issues concerning utility reform, local measured telephone service, the citizen's utility board and pollution control. Most recently, Mr. Ziegner was the General Counsel for the IURC.

Ziegner, his wife, Barbara, and their daughter, Jennifer, reside in Greenwood and are members of the Northminster Presbyterian Church. He is an avid follower of all Indiana University sports and has been a fan of the St. Louis Cardinals for over 30 years.

## Commissioner Judith G. Ripley



**J**udith G. Ripley was first appointed to the Indiana Utility Regulatory Commission on August 17, 1998, by Governor Frank O'Bannon. She was reappointed in April 2002. Commissioner Ripley's term expires April 2006.

A life-long resident of Indiana, Commissioner Ripley studied liberal arts and education at Indiana University and the University of Cincinnati. She received her Bachelor of Law degree from the Indiana University School of Law in Indianapolis. Until her appointment to the IURC, Commissioner Ripley practiced law in Indianapolis.

Commissioner Ripley is active in the National Association of Regulatory Utility Commissions (NARUC). She serves as a member of the NARUC Committees on Finance and Technology, Energy Resources and the Environment, Consumer Affairs, and is Vice Chairman of the Ad Hoc Committee on Critical Infrastructure. Ripley is also a member of the Advisory Council to the Center for Public Utilities, New Mexico State University.

Commissioner Ripley is a past member of the Board of Governors of the Indianapolis Bar Association, an appointee to the Marion County Municipal Court Nominating Commission and a Delegate to the State Bar Association. The Federal Communications Commission appointed Commissioner Ripley to the Federal-State Joint Board on Jurisdictional Separations.

She has three children and six grandchildren.

## Commissioner David W. Hadley



**D**avid W. Hadley was appointed to the Indiana Utility Regulatory Commission on February 9, 2000, by Governor Frank O'Bannon. A Democrat, Hadley was appointed to serve the remainder of Richard "Dick" Klein's term, when Klein retired. Commissioner Hadley was reappointed by Governor O'Bannon in December 2001. His term expires January 2006.

Prior to his appointment to the Commission, Hadley served as an executive officer for the Indiana AFL-CIO. He also has served as a business development specialist with the Indiana Department of Workforce Development. Commissioner Hadley worked as a union coal miner where he held numerous leadership positions and served as a legislative affairs representative for the United Mine Workers of America. He also was a former high school social studies teacher.

Hadley earned a master's degree in secondary education from the University of Evansville. He holds an undergraduate degree in social science education from Indiana State University. Hadley received post-graduate training through the U. S. Department of Labor and the University of Southern Indiana.

Active in the National Association of Regulatory Utility Commissioners, Hadley is a member of the Gas Committee, Finance and Technology Committee, the International Committee and serves as Chairman of the NARUC Clean Coal Technology Partnership with the Department of Energy. Hadley also serves on the Public Advisory Board for the Gas Technology Institute and on the Board of Directors for the Organization of MISO States.

Commissioner Hadley and his wife Linda reside outside of Boonville, Indiana.

## Commissioner Larry S. Landis



**L**arry S. Landis was appointed by Governor Frank O'Bannon to the Indiana Utility Regulatory Commission December 17, 2002. A Republican, Landis was appointed to fill the remainder of the term of Camie Swanson-Hull, when she retired. He was reappointed in 2004; his term ends in January 2008.

Landis founded and is the former president of Marketrends Inc., a marketing and communications firm, and was co-founder and managing partner of American Grassroots LLC, a mass telecommunications notification and grassroots communications firm.

Before establishing his own companies, Landis spent 15 years in marketing and advertising in Indianapolis advertising agencies; he also served four years as Vice President of Corporate Advertising for American Fletcher National Bank (now Bank One Indiana). He has experience in banking and financial services, and utilities. Much of his non-technical experience has been with regulated industries. Landis is a former assistant to the mayor of Indianapolis, and served as press secretary for Governor Otis Bowen's first gubernatorial campaign.

Landis earned a bachelor's degree cum laude from Wabash College, with a double major in political science and economics. He also pursued graduate work in organizational theory and political behavior at the University of North Carolina/Chapel Hill and at Indiana University.

Born in Princeton, NJ, Landis grew up in Goshen, Indiana, moving to Indianapolis after college. He and his wife Carol L. (Butz) Landis are the parents of an adult son, Christopher, who resides in Indianapolis.

# Division Responsibilities

## **External Affairs**

The Director of External Affairs is the senior supervisory authority of the Commission's consumer services, media relations and legislative efforts.

The Director of External Affairs serves as the Commission's liaison to the General Assembly and works with the Commission's legislative team to monitor, track, and analyze utility matters before the state legislature. The Director of External Affairs also assists elected officials with utility-related constituent matters.

The Office of the Director of External Affairs is comprised of the Commission's Consumer Affairs and Public Information Divisions.

Detailed descriptions of these divisions are found later in this section.

## **Chief Operating Officer**

Chief Operating Officer Joseph Sutherland is the senior supervisory authority over all aspects of the Commission's internal operations. Sutherland also manages various ancillary functions such as human resources, data processing, and all Commission financial affairs including the agency's budget.

The Office of the Chief Operating Officer includes the technical divisions of Telecommunications, Accounting & Finance, Electricity, Gas/Water/Sewer, Court Reporting, Data Processing, Human Resources, Internal Operations and Pipeline Safety. Descriptions of these Commission operations are found later in this report.

The Commission, the Office of Utility Consumer Counselor and certain other costs related to utility regulation are funded by fees paid by utilities. An outline of the Commission's budget is found at the end of this section.

## **Administrative Law Judges**

Chief Administrative Law Judge Scott R. Storms oversees a staff of five attorneys who serve as Administrative Law Judges for the Indiana Utility Regulatory Commission.

Administrative Law Judges preside over Administrative Hearings before the Commission, which are conducted in a manner that is similar to any courtroom proceeding. Administrative Law Judges oversee the entire proceeding beginning with the initial case filing through the issuance of a final order. In addition to serving as a presiding officer, Administrative Law Judges also act as legal advisors by interpreting and applying the legal principles established by federal and state statutes, administrative rules, and applicable case law.

At the conclusion of the evidence, the presiding Administrative Law Judge considers all the evidence in the record of the proceeding and drafts a proposed order. Many cases filed with the Commission involve matters of a highly technical nature, Administrative Law Judges work cooperatively with the Commission's technical staff in drafting each order to ensure that it is legally and technically sound. The

proposed order is then submitted to the Commissioners for their consideration in making a final determination.

## General Counsel

General Counsel Kristina Kern Wheeler and Assistant General Counsel Erin Peters conduct research and analyze legal questions for the Commissioners and staff. They act as the legal representatives of the Commission to the public, and answer questions from the public about Commission jurisdiction, procedure and statutory interpretation. They are also the Commission's legal representatives to other state agencies.

Part of the Commission's legislative team, the attorneys monitor and analyze bills that would affect the Commission and the utility industry. As the liaison to the Attorney General, the attorneys work with that agency on appeals of Commission Orders in the courts as well as other litigation involving the Commission.

The division is responsible for agency rulemakings. The General Counsel drafts final versions of rules, presides over public hearings and follows the rules through the statutory process.

The General Counsel works closely with the Consumer Affairs Division to resolve customer complaints involving legal issues. The division also negotiates and monitors agency contracts with third parties for equipment and services, and works with counsel from other state commissions, federal agencies, and the National Association of Regulatory Utility Commissioners to track a wide range of national utility and regulatory issues.

## Electricity

Director Bradley K. Borum oversees the Electricity Division. Borum and his staff monitor and evaluate regulatory and policy initiatives that affect the electric utility industry.

The division reviews and advises the Commission on regulatory proceedings initiated by Indiana electric utilities. It also monitors electric utility performance for reliability and service quality.

The division is also responsible for following actions by the Federal Energy Regulatory Commission, which may affect Indiana's electric utilities. Electricity Division staff often prepare comments on behalf of the Commission in response to FERC proposals or proceedings.

## Gas/Water/Sewer

Jerry Webb heads the Gas/Water/Sewer Division. Mr. Webb and his staff advise the Commission on technical matters in the gas, water and wastewater industries.

The division also makes recommendations to the Commission regarding 30-day filings, which are requests from utilities for approval of new rates, changes to non-recurring charges, altered rules and regulations or changes in periodic trackers. This process is designed to allow these types of requests to be

reviewed and approved by the Commission in a more expeditious and less costly manner than a formally docketed case. The division staff works closely with utilities and other interested stakeholders to ensure the requests conform to the Commission's objectives.

The division ensures tariffs properly recover the Commission approved revenue requirements and is the custodian of all tariffs. The division assists Consumer Affairs with billing matters and service complaints that sometimes require field investigations.

The division also maintains territorial service maps and compiles yearly comparisons of residential utility bills, which can be found beginning on page 39.

## **Telecommunications**

The Telecommunications Division was created in 1996 in response to the passage of the Telecommunications Act of 1996 (TA-96) - federal legislation aimed at opening the local exchange industry to competition.

Assistant Directors Joel Fishkin and Pam Taber and Jennifer Richardson supervise a team of analysts devoted solely to telecommunications issues. Since its formation, the division has provided technical assistance on cases regarding the interconnection of incumbent local exchange companies to new competitors, certificates of territorial authority for competitive providers of local exchange and long-distance services, wholesale service tariffs, universal service issues, as well as other state specific matters.

## **Accounting and Finance**

Under the supervision of Director Michael Gallagher, the Accounting and Finance Division analyzes pre-filed testimony and exhibits, attends evidentiary hearings, prepares questions for witnesses, and compiles data for Commission Orders. In selected cases, division staff provides testimony in proceedings before the Commission.

This division maintains the Commission's collection of annual reports from about 375 utilities. Certain utilities, such as resellers of inter-exchange services, WATS, radio common carriers and cellular telephone companies are not required to file annual reports due to the Commission's deregulation or their withdrawal from Commission jurisdiction. The division conducts periodic reviews of all publicly-, municipally- and cooperatively-owned utilities with more than 5,000 customers. This review ensures that the rates and charges of these utilities are just and reasonable.

The division also calculates the public utility fee billing rate, which is based upon the Commission's upcoming budget and the intrastate operating revenue of about 800 investor-owned, not-for-profit and cooperative utilities. A calculation of the 2004-2005 public utility fee billing rate and a listing of each utility's contribution follows, on page 53.

## Consumer Affairs

Consumer Affairs Director Ja-Deen Johnson and her staff mediate disputes between utilities and consumers and deals with consumer education issues.

The division reviews and revises the “*Rules, Regulations and Standards of Service*” for the Indiana utilities. These rules must be followed by the utilities when dealing with their customers.

The division uses information gathered in the complaint handling process to alert the Commission to any consumer problems. If the office discovers a problem developing, it may request an investigation be conducted by the IURC or it may suggest to the utility’s customers that they circulate a petition requesting a Commission investigation.

The Consumer Affairs Division also attends Commission field hearings to answer any individual consumer questions or complaints that may arise during the hearing.

## Public Information

Public Information Director Mary Beth Fisher provides information to various groups both inside and outside the Commission. She is responsible for informing the media about Commission actions and utility regulation.

The Public Information staff frequently provides information related to Commission actions and utility operations to utility consultants, financial analysts and individual members of the public.

The division issues news releases related to decisions made at Commission conferences, publishes yearly comparisons of residential electric and natural gas bills, and assists the media at all proceedings conducted by the Commission. The Public Information staff also attends Commission field hearings to answer questions or complaints that may arise during the hearing.

## Court Reporting

Chief Reporter Lynda Ruble and Official Reporter Amy Tokash attend and report all utility hearings as well as Commission conferences and field hearings.

The Reporters prepare the official written transcripts of these hearings and Commission conferences upon request.

The Reporting Division is also responsible, upon request, for preparing and filing the detailed Clerk’s Record. Those include the Chronological Cause Summary information and Transcript with the Indiana Court of Appeals. This process encompasses not only preparing and filing the official transcript from the hearing(s) conducted in a cause but also entails the preparation and filing of all exhibits identified and offered into evidence during the hearings. It also includes the preparation of all pleadings within the cause.

## Operations

Nancy Manley is the Director of the Operations Division.

Manley and her staff perform several additional functions including daily accounting tasks, purchasing, records maintenance, arranging field hearing sites, and performing special projects.

The staff also receives and file stamps all documents filed with the Commission including petitions and evidence filed in docketed cases.

The Director of Operations also serves as the Commission's Executive Secretary, supervising the administrative functions associated with the Commission, such as the weekly preparation of conference agendas, filing lists and hearing schedule.

Nancy Manley is also the Director of Human Resources. Along with her staff her responsibilities include the enforcement of all federal and state regulations and policies. The office is also responsible for recruitment, training and development, labor relations issues, and all aspects of employee personnel management, including an agency evaluation program, compensation and benefits.

The Human Resources Director also implements personnel policies, procedures and standards for the Commission and maintains all Commission personnel files.

## Pipeline Safety

Director Annmarie Robertson and her staff administer federal and state pipeline safety standards that apply to the natural gas industry. These standards apply to all gas operators in Indiana regardless of whether they have withdrawn from the Commission's economic jurisdiction.

Pipeline Safety Engineers enforce the minimum safety standards established by the U.S. Department of Transportation as they apply to the design, installation, inspection, testing, construction, extension, operation, replacement, and maintenance of the pipeline facilities of all gas pipeline operators.

The division is funded jointly by the Commission and the U.S. Department of Transportation.

The division also monitors the U.S. Department of Transportation's anti-drug program for gas operators within Indiana. Additionally, the division regularly sponsors or participates in various gas safety seminars each year. Pipeline safety engineers work closely with operators of small gas systems (municipal utilities and master meters) to help them operate a safe and efficient gas system.

## Policy and Research

Bob Pauley, Director of Energy Policy, serves as an advisor to the Commissioners, addresses federal, state and regional energy policy matters. One of the primary tasks includes matters before the Federal Energy Regulatory Commission. This also involves energy policy issues before Congress, the Department of Energy or other federal agencies. Pauley is involved in matters relating to the formation of Regional Transmission Organizations including work with other State Commissions and stakeholders that have an

interest in RTO policy development. Pauley is also the Commission's representative to the national and regional reliability councils, and participates in energy policy matters specific to Indiana.

## **State Utility Forecasting Group**

The State Utility Forecasting Group, SUFG, was established by state law in 1985 to provide the Commission with an impartial projection of the future growth of electric use in the state. The SUFG's offices are located at Purdue University.

The SUFG also provides information for the General Assembly's Regulatory Flexibility Committee and testifies in certain proceedings before the Commission.

# Commission Budget

**FISCAL YEAR 2004-2005**

	<u>Appropriations</u>	<u>Expenditures</u>
Personnel Services	\$4,889,510.00	\$4,777,649.00
Services other than personnel	\$368,542.00	\$237,442.00
Services by contract	\$1,258,245.00	\$1,240,870.00
Materials, supplies & parts	\$24,850.00	\$24,669.00
Equipment	\$157,376.00	\$143,525.00
Grants, distribution and subsidies	\$320,896.00	\$538,175.00
In-state travel	\$30,000.00	\$29,062.00
Out-of-state travel	<u>\$90,000.00</u>	<u>\$44,705.00</u>
<b>TOTALS</b>	<b>\$7,139,419.00</b>	<b>\$7,036,097.00</b>

# Significant Decisions

# Issues and Actions

## Water Cases

### Decided:

#### **IURC Rules on Indiana American Rate Request**

**Cause No.42520**

**November 18, 2004**

A 0.4% water rate increase was approved by the IURC for Indiana American Water. The company is moving toward single tariff pricing. As a result the impact of this rate increase will also vary. The impact on customers ranges from a **decrease** of \$1.88 to an **increase** of \$11, depending on the service territory. The amount of increase approved was less than the company had requested.

#### **Interim Rate Adjustment for Martinsville Water Approved**

**Cause No. 42676**

**August 18, 2004**

The Indiana Utility Regulatory Commission approved a settlement agreement between the City of Martinsville and Office of Indiana Utility Consumer Counselor for an emergency rate adjustment on an interim basis. The 20.8-percent increase approved is less than the 30-percent the city requested. The Commissioners agree that the settlement provides the city with the funds necessary to meet the immediate daily operating requirements outlined in its emergency request.

#### **Marion Water Request Modified, then Approved**

**Cause No. 42720**

**March 9, 2005**

The IURC modified a settlement agreement between the OUCC and the city of Marion, which will provide a 61.27% water rate increase as submitted, but disallowed the proposed hydrant fee. The order allowed city to resubmit its request for a fire protection and hydrant charge through a 30-day filing, which it did and was later approved.

### Pending:

#### **Wedgewood Park Rate Case**

**Cause No. 42769-U**

December 30, 2004 Wedgewood Park filed a request for a rate increase. The utility serves approximately 216 customers in an area of St. Joseph County. The utility had its last increase in 1998. Under the proposal the monthly bill for an average residential customer using 700 cubic feet (approx. 5,200 gallons) of water per month would rise from \$18.83 to \$27.72.

#### **Eastern Heights Rate Case**

**Cause No. 42839**

April 19 Eastern Heights filed a petition seeking a 36.6 percent overall rate increase. The utility serves approximately 6700 residential and industrial customers in the incorporated towns of Bloomfield and Worthington, Indiana, and in rural portions of Greene, Owen, Monroe, Lawrence, Martin and Daviess

Counties. Under the utility's proposal, the monthly water bill for a residential customer using 5,000 gallons per month would increase from \$16.32 to \$22.31 (except in an area north and west of Worthington in which Eastern Heights received approval to provide service in 2003, where the bill for a residential customer using 5,000 gallons per month would increase from \$35.82 to \$41.57).

**Aurora Files Rate Case  
Cause No. 42786**

February 8, 2005 the city of Aurora filed a rate request. Under the proposal the monthly water bill for a residential customer who lives inside the city limits and uses 5,000 gallons per month would increase from \$12.25 to \$15.75. The monthly bill for a residential customer with the same usage outside the city limits would rise from \$14.75 to \$19.50. Aurora's municipal water utility is also seeking permission to issue up to \$750,000 in long-term debt. Aurora's current water rates were approved in 1996.

**East Chicago Rate Case  
Cause No. 42680**

February 8, 2005 the city of East Chicago's municipal water utility filed a request for a two-phase rate increase. Under the city's proposal, the monthly bill for a residential customer who uses 5,000 gallons per month would increase from \$8.89 to \$10.69 in Phase One, and then to \$12.60 in Phase Two. Current water rates for East Chicago were approved in 2001.

**City of Bloomington Files Rate Case  
Cause No. 42858**

May 12, 2005 the city of Bloomington petitioned for a rate increase. Under the city's proposal, the monthly water bill for a residential customer who uses 5,000 gallons a month would increase from \$12.56 to \$13.94. Current water rates for Bloomington were approved in 2002.

**Schererville Asks for Rate Increase  
Cause No. 42872**

June 14, 2005 the town of Schererville filed a rate case. Under the town's proposal, the monthly water bill for a residential customer who uses 5,000 gallons a month would increase from \$16.85 to \$18.89. Current water rates for Schererville were approved in 1993.

## Electric Cases

### Decided:

#### **Indiana Utility Regulatory Commission Approves New Electric Generation Capacity Dedicated to Indiana Consumers**

**Cause No. 42455**

**August 11, 2004**

The Indiana Utility Regulatory Commission approved a settlement agreement between the Indiana Municipal Power Agency (IMPA) and Indiana Office of Utility Consumer Counselor (OUCC), which will result in 400 MWs of new baseload generation, and 160 MWs of peaking generation dedicated to Hoosier consumers by 2010.

#### **Tipton Rate Case**

**Cause No. 42589**

**August 11, 2004**

On March 3, 2004, the City of Tipton, Indiana asked to increase its rates for the first time in 20-years. On July 22, 2004 the City and OUCC filed a settlement agreement that allowed a 9.3% increase. That settlement was approved by the Commission.

#### **IURC Approves Economic Development Rates for PSI Energy**

**Cause No. 42664,**

**December 8, 2004**

The Indiana Utility Regulatory Commission approved a settlement agreement between PSI and the OUCC that established three new economic development rates for PSI Energy, Inc. (PSI).

1. Economic Development Rider 58:

- Allows a 50% reduction of a business customer's electric charges for one year if a new or existing customer adds a minimum new load of 1,000 kW at one delivery point.
- Customer must add a minimum of 25 full-time equivalent employees per 1,000 kW of new load.
- Customer's capital investment in Indiana is at least \$1,000,000 per 1,000kW of new load.

2. Brownfield Redevelopment Rider No. 54:

- Allows business customers locating in qualifying "Brownfield" redevelopment areas, served by existing PSI lines to receive reductions in electric demand charges for a five year period.
- A 50% reduction in the first year, declining to a 10% reduction in the 5th year.

3. Urban Redevelopment Rider No. 59:

- Gives business customers who locate in an existing building of at least 25,000 square feet, that is unoccupied or has remained dormant for at least 2-years a 50% reduction in their electric charges for one year, provided that the new load is a minimum of 500 kW at one delivery point and does not require additional transmission or distribution investment.

**Richmond Rate Case  
Cause No. 42713  
February 9, 2005**

On August 19, 2004, the City of Richmond, Indiana, by its municipal electric utility, Richmond Power and Light, filed with the Indiana Utility Regulatory Commission seeking a rate increase. On January 19, 2005, Petitioner and the OUCC filed a Joint Stipulation and Agreement which was approved by the IURC that allowed a 6.9% rate increase, in two phases. The city's electric rates were lowered in March of 1997, and its last rate increase was in December 1992.

**I & M / AEP Operating Agreement Investigation  
Cause No. 42045 S-1  
June 1, 2005**

A settlement agreement between the Commission Staff, I&M, the I&M Industrial Group and the OUCC was approved by the IURC. Under the terms of the agreement I&M will continue its base rate freeze through June of 2007.

**Joint Petition for Recovery of MISO Costs  
Cause No. 42685  
June 1, 2005.**

The IURC approved the joint petition of PSI, IPL, NIPSCO, and SIGECO for the recovery of new costs due to the implementation of MISO energy markets and regional dispatch of the utilities' generating units. The cost recovery determinations reflect the different statutory provisions that apply depending on whether the costs are fuel or non-fuel related and takes into account prior Commission determinations in other proceedings that affect the regulatory status of each Petitioner.

**Pending:**

**Cinergy/PSI Request for Approval of its Environmental Compliance Plan  
Cause Nos. 42622 & 42718**

PSI is requesting preapproval of its environmental compliance plan which will be implemented in order to meet two new EPA rules. The two rules are the Clean Air Interstate Rule, which reduces SO<sub>2</sub> and NO<sub>x</sub> emissions and the Clean Air Mercury Rule aimed at reducing mercury emissions. The company is also asking for approval to use clean coal technology. The evidentiary hearings are complete and the case is awaiting a final order.

**City of Gary's Request for the Valuation of NIPSCO'S Mitchell Plant  
Cause No.42643**

The City of Gary petitioned the IURC to value NIPSCO's Mitchell Plant ("Mitchell"), a 500 MW coal-fired generating facility mothballed since June 2002, so that the city may exercise its right to acquire the property. On March 31, 2005, NIPSCO and the OUCC filed a Memorandum of Understanding ("MOU") with the Commission; NIPSCO and the OUCC foresaw, pending the outcome of a study underpinning the MOU, a formal settlement agreement arising from the MOU that would have resolved the issues of this cause and Cause No. 42658. On July 14, 2005, the OUCC filed a Notice of Disavowal of the MOU. The parties continue to discuss settlement of the issues in this Cause.

**NIPSCO'S Request for a Purchased Power & Transmission Tracker  
Cause No. 42658**

NIPSCO petitioned the Commission for approval of a purchased power and transmission tracker to track power purchase costs incurred to fill current capacity deficiencies in intermediate dispatchable power and to track costs incurred by taking transmission service as a MISO member. On March 31, 2005, NIPSCO and the OUCC filed a Memorandum of Understanding ("MOU") with the Commission; NIPSCO and the OUCC foresaw, pending the outcome of a study underpinning the MOU, a formal settlement agreement arising from the MOU that would have resolved the issues of this cause and Cause No. 42643. On July 14, 2005, the OUCC filed a Notice of Disavowal of the MOU. The parties continue to discuss settlement of the issues in this Cause.

**NIPSCO Request for Authority to Purchase Power from Whiting Clean Energy via Energy USA-TPC  
Cause No. 42824**

NIPSCO, Whiting Clean Energy, and EnergyUSA-TPC petitioned the Commission for approval of a purchase power agreement ("PPA") whereby Whiting Clean Energy would sell power to EnergyUSA who would in turn sell said power to NIPSCO. An interim order was issued on July 1, 2005 which gave NIPSCO the authority to purchase power, on an interim basis, from Whiting Clean Energy through Whiting's cost based, FERC approved tariff. The Commission stated that approving the PPA, even on an interim basis, would be premature without full hearings in this cause, and may be viewed as a prejudgment of the issues raised in Cause Nos. 42643 and 42658. Full hearings in this cause are scheduled for later this fall.

## Gas Cases

### Decided:

#### **Universal Service Program for SIGECO and Vectren**

**Cause NO. 42590**

**August 18, 2004**

The Commission approved a settlement agreement between Citizens Gas, Vectren D/B/A as Indiana Gas, and Southern Indiana Gas & Electric (SIGECO,) Indiana Office of Utility Consumer Counselor, Citizens Action Coalition and the Manufacturing and Health Providing Customers, designed to provide additional assistance to qualified customers for winter heating bills. Under the pilot program approved by the Commission, Citizens Gas and Vectren customers who are approved for the Low Income Heating and Energy Assistance Program (LIHEAP) will qualify to have an additional percentage of their monthly bill paid out of a universal service fund established by the utilities. The goal of the program is to reduce the number of disconnections, promote the efficient use of energy, and conservation.

#### **Vectren North Rate Hike Approve**

**Cause No. 42958**

**November 30, 2004**

The IURC approved a settlement agreement between Vectren North and the OUCG which adjusted rates to produce additional annual revenues to provide an overall revenue increase of approximately 3.4%.

#### **NIPSCO Winter Warmth Program**

**Cause No. 42722**

**December 15, 2004**

The Commission approved a plan to establish a one-year pilot Low Income Energy Assistance Program for Northern Indiana Public Service. The Commissioners agree that a settlement agreement between NIPSCO and Indiana Office of Utility Consumer Counselor will provide appropriate assistance to those in need of heating assistance in the winter and reduce the number of disconnections. NIPSCO will contract with 26 Gift of Warmth agencies in its service territory that will in turn provide approximately \$5.7 million to qualified customers.

#### **Indiana Utility Regulatory Commission Closes Investigation into Fatal Explosion**

**March 9, 2005**

The Pipeline Safety Division of the IURC closed its mandatory investigation into a natural gas explosion in Evansville, Indiana in April 2004. The Commission approved a settlement agreement that established best practices on a going forward basis. The company agreed to make voluntary contributions totaling \$170,000 over the next four years to educate and train Indiana public and emergency service organizations. It will also make a donation to the Indiana Pipeline Awareness Association to help in that group's efforts to train first responders, public officials and excavators of reliability issues, hazards and one call requirements of the Indiana pipeline. The company will not recoup the cost of these contributions to its ratepayers.

## **Pending:**

### **Heartland Gas Pipeline Cause Nos. 42729 / 42730**

Heartland Gas Pipeline, LLC is asking the IURC to issue a certificate of public convenience and necessity and an indeterminate permit allowing it to construct and operate an intrastate natural gas pipeline; approve storage and transportation agreements relating to certain services that Heartland intends to provide and the rates and charges applicable to approve a Gas Tariff applicable to service rendered by Heartland, approve a service agreement for operation of the pipeline and provide authority to obtain financing.

## Telecom Cases

### Decided:

**LCR Cited for Violations of Indiana's Slamming Laws**  
**Cause No. 41546-SC04**  
**December 8, 2004**

The Indiana Utility Regulatory Commission (IURC) approved a plan that means LCR Telecommunications LLC (LCR) will pay more than \$100,000 in penalties to provide hearing assistance to Hoosiers in need, in addition to the nearly \$15,000 in payments and credits the company has already paid to customers.

**Commission Investigation into Lifeline and LinkUp**  
**Cause No.42144-S1**  
**July 28, 2005**

The Commission approved an order that continues to gather data and evidence with regard to the rate of participation in Lifeline and LinkUp programs offered by telecoms across the state. Also, the parties are to report their educational outreach efforts and corresponding recommendations for Indiana on a going-forward basis as the state considers a Lifeline/LinkUp fund.

### Pending:

**FCC Triennial Review Remand**  
**Cause No. 42857**

The Commission is investigating how to implement the FCCs directives in the TRRO for the State of Indiana. Parties are working closely and continuing to negotiate with one another and the Commission expects to have a final decision issued well in advance of the FCCs March 2006 deadline for implementation.

**Commission investigates Telephone Competition**  
**Cause No. 42530**

The Commission is investigating matters relating to competition within the telecommunications industry in Indiana. This case includes issues relating to bundling/packaging, CLEC migration procedures/winback, CSOs and 911/E911. The case has had its evidentiary hearing on June 28, 2005 and the Commission is waiting on proposed orders from the Parties.

## **IURC Investigates Cramming Complaints**

**Cause No. 41546 SC 05**

**Cause No. 41546 SC 06**

**Cause No. 41546 SC07**

The IURC opened an investigation into the practices of Micronet and its billing service H.T.Teleservices at the request of the OUCC. The complaint claims the companies added charges to customer accounts, including 9 state agencies without proper approval.

# Rulemakings

## Final:

### **Distribution System Improvement Charge (DSIC)**

#### **RM 04-04**

This rulemaking establishes procedures that water utilities must go through when applying to the Commission for a rate increase in the form of a distribution system improvement charge (DSIC). A DSIC allows a water utility to recover funds expended for eligible improvement projects to its distribution system, including mains, valves, hydrants, service lines, meters, meter installation, and other appurtenances necessary to transport treated water from the point it exits the treatment facility to the point at which it is delivered to customers. The rule provides a mechanism for the efficient recovery of depreciation expenses and pretax returns associated with eligible improvements without the requirement of filing a general increase in basic rates and charges.

### **Disconnection of Alternative Local Exchange Carrier by Incumbent Local Exchange Carrier**

#### **RM 05-01**

This rulemaking readopted the existing rules regarding the terms by which an Incumbent Local Exchange Carrier may disconnect an Alternative Local Exchange Carrier. The original rule adopted in 1999 was due to expire on January 1, 2006, under the sunset provision, but the rule has been readopted without change and will remain effective through 2012.

### **Mediation**

#### **RM 04-03**

This rulemaking readopted the existing rules regarding the process by which the parties to any proceeding pending before the Commission may pursue mediation in an effort to resolve their dispute. The original rule adopted in 1998 was due to expire on January 1, 2005, under the sunset provision, but the rule has been readopted without change and will remain effective through 2011.

### **Minimum Standard Filing Requirements**

#### **RM 04-03**

This rulemaking readopted the existing rules governing the minimum standards required of a utility for filing a rate change application with the Commission. The original rule adopted in 1998 was due to expire on January 1, 2005, under the sunset provision, but the rule has been readopted without change and will remain effective through 2011.

## Pending:

### **Distributed Generation Interconnection**

#### **RM 05-02**

This rulemaking on distributed generation interconnection standards was developed by the Indiana Utility Regulatory Commission through a series of workshops with electric utilities (including Indiana Michigan Power Co. (“AEP”), Indianapolis Power & Light Co. (“IPL”), Northern Indiana Public Service Co. (“NIPSCO”), PSI Energy, Inc. (“Cinergy”), and Southern Indiana Gas & Electric Co.

("Vectren")) and other interested parties. Distributed generation is the use of small-scale power generation technologies (*i.e.*, fuel cells, microturbines, photovoltaics, and wind turbines) by customers to serve their electric needs. For some customers, distributed generation can lower costs, improve reliability, reduce emissions, or expand their energy options. Distributed generation may also add redundancy that increases grid security for an electric utility. This rulemaking allows customer distributed generation to be interconnected with the systems of large investor owned electric utilities and applies only to those utilities. The rule provides that the utility may charge fees based on the size of the customer-generator facility to cover costs associated with the interconnection.

This rulemaking is phase two of a two part rulemaking workshop, which began in 2003. Phase one of the workshop resulted in the Commission's net metering rule approved last year, which can be found at 170 IAC 4-4.2.

### **Gas Deposits RM 05-03**

On June 1, 2003, the Commission published a Notice of Intent to Adopt a rulemaking on customer rights and responsibilities for all utility industries. The rule was drafted to create as much consistency and ease of use for customers, utilities, and regulators as possible and many of the provisions were modeled after the new telecommunications customer rights and responsibilities rules that went into effect in 2004. Two public meetings were held with overwhelming turnout in support of and in opposition to the rule. In June, 2005, the Commission withdrew the complex rulemaking, and in its stead a more narrowly focused rule emerged.

This new rulemaking amends our current rules for gas utility customer deposits, disconnection and reconnection. The amendments were developed through a workgroup process involving IURC staff, OUCC staff, and representatives of the Indiana Energy Association, including Vectren, NIPSCO, and Citizens Gas.

# Utility Rate Changes

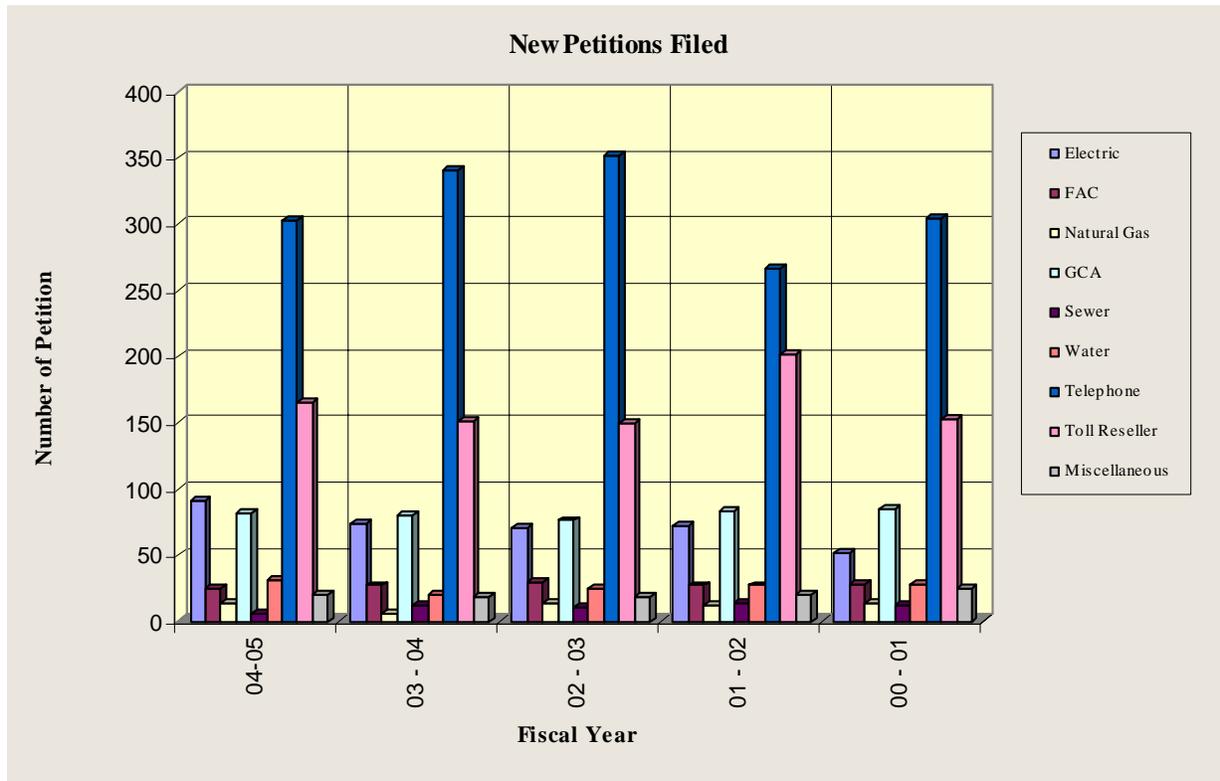
Rate Changes 2004-2005  
OPERATING REVENUE

CAUSE NO.	UTILITY NAME	FILED	CASE TIME-FRAME (months)	APPROVED	LITIGATED / SETTLED	RELIEF REQUESTED	OUCC'S RECOMMENDED	APPROVED	COST OF EQUITY	RATE OF RETURN	ORIGINAL COST RATE BASE	NET OPERATING INCOME	FAIR VALUE RETURN	FAIR VALUE RATE BASE
<b>ELECTRIC</b>														
42589	City of Tipton	3/3/04	5.29	8/11/04	S	\$ 632,923	\$ 561,187	\$ 561,187						
42713	Richmond Municipal Power & Light	8/19/04	5.72	2/9/05	S	\$ 3,501,421		\$ 2,897,420						
42768	Logansport Municipal Electric Utility	12/29/04	4.83	5/25/05	S	\$ 1,765,067	\$ 1,574,318	\$ 1,574,317						
<b>GAS</b>														
42598	Indiana Gas Company, Inc	3/19/04	8.42	11/30/04	S	\$46,900,000	\$ 5,332,520	\$24,000,000	10.60%	8.38%	\$707,780,000	\$59,313,000		\$ 663,400,000
<b>WATER</b>														
42549	Van Bibber Lake Conservancy Dist	11/24/03	11.84	11/18/04	S	\$ 36,437		\$ 36,437						
42672	Washington Twship Water Corp of Monroe Co	6/15/04	1.41	7/28/04	S			\$ 73,970						
42676	City of Martinsville (Emergency)	6/28/04	1.68	8/18/04	S	\$ 216,276	\$ 150,795	\$ 150,795						
42676	City of Martinsville	6/28/04	6.28	1/5/05	S			\$ 263,206						
42679	City of Salem (Emergency)	6/30/04	2.07	9/1/04	S	\$ 251,551		\$ 257,551						
42679	City of Salem	6/30/04	6.67	1/19/05	S			\$ 331,632						
42699	Troy Municipal Water Department	7/30/04	10.78	6/23/05	L	\$ 11,261	\$ 11,353	\$ 11,353						
42720	Marion Municipal Water Works	9/9/04	6.64	3/30/05	S	\$ 1,816,651		\$ 1,816,651						
42733	Utilities, Inc. (Phase I)	10/1/04	5.00	3/2/05	S	\$ 131,672	\$ 17,072	\$ 30,512		8.87%	\$ 338,931			
42733	Utilities, Inc. (Phase II)	10/1/04	5.00	3/2/05	S			\$ 63,790		5.67%	\$ 1,215,681			
42733	Utilities, Inc. (Phase II) (Supplemental Interim Order)	10/1/04	8.71	6/23/05	S			\$ 72,514		4.68%	\$ 1,438,988			
42840	Coves of Lake James Condominium Assn.	4/20/05	1.61	6/8/05	L	\$ 44,880	\$ 44,880	\$ 44,880						
<b>WATER/SEWER</b>														
42520	Indiana-American Water Co.	9/30/03	13.64	11/18/04	L	\$13,474,100	\$ (6,131,575)	\$ 564,801	9.25%	7.17%	\$469,867,524	\$35,669,628	5.38%	

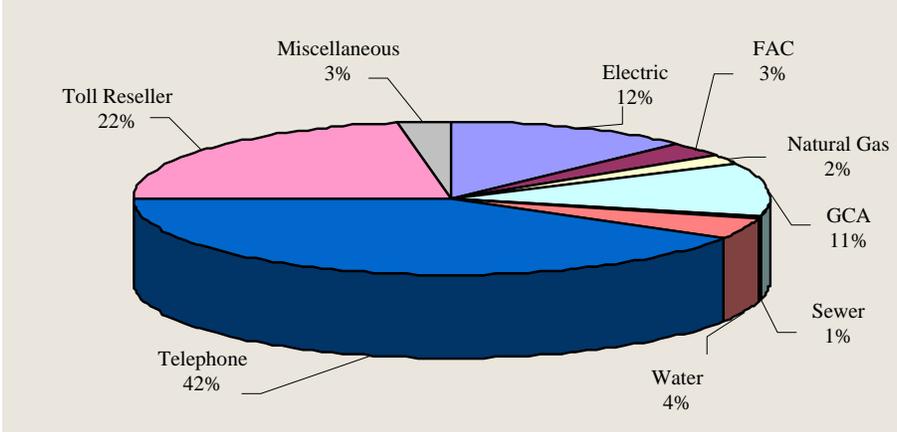
## Petitions Filed

**FIVE YEAR COMPARISON OF PETITIONS FILED**

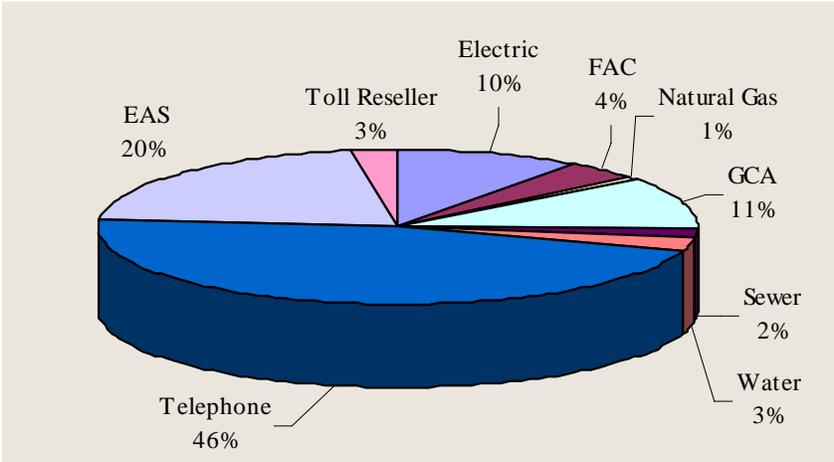
Fiscal Year	04-05	03 - 04	02 - 03	01 - 02	00 - 01
Electric	91	74	70	72	51
FAC	24	27	29	27	28
Natural Gas	14	6	13	12	14
GCA	82	80	76	83	84
Sewer	6	12	10	13	12
Water	31	20	25	27	28
Telephone	302	341	351	267	304
Toll Reseller	165	151	150	201	152
Miscellaneous	20	19	18	20	24
<b>Total</b>	<b>735</b>	<b>730</b>	<b>742</b>	<b>722</b>	<b>697</b>



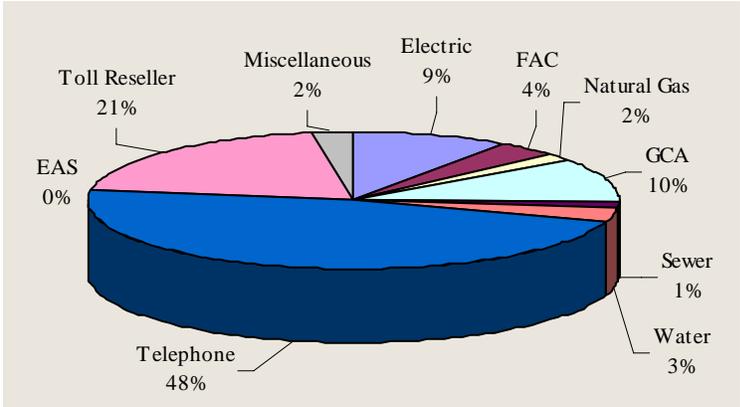
**New Petitions Filed  
FY 04-05**



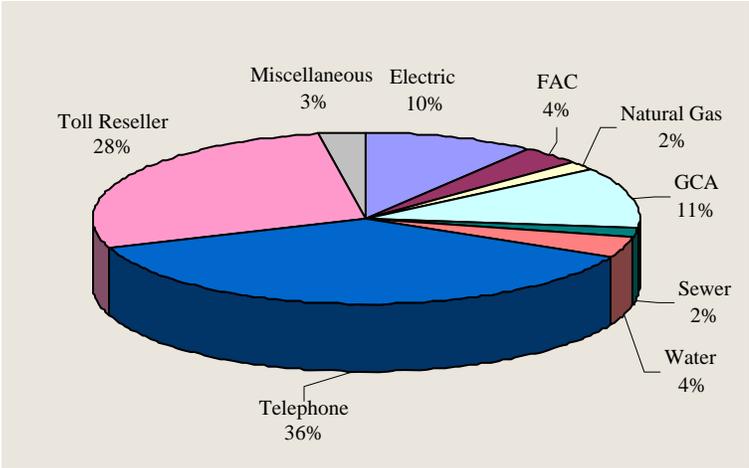
**New Petitions Filed  
FY 03-04**



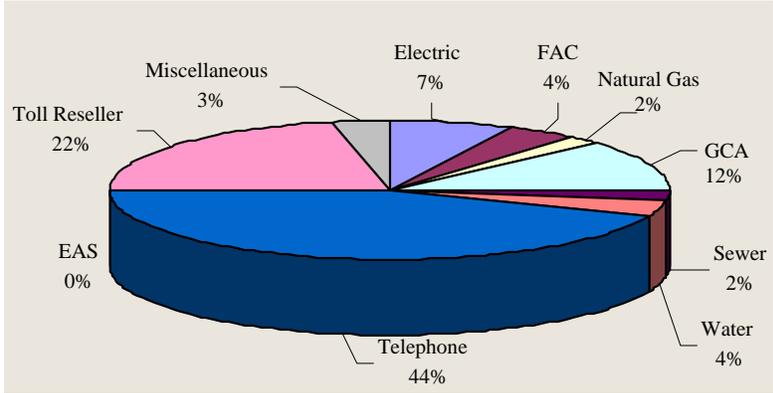
**New Petitions Filed  
FY 02-03**



**New Petitions Filed  
FY 01-02**



**New Petitions Filed  
FY 00-01**



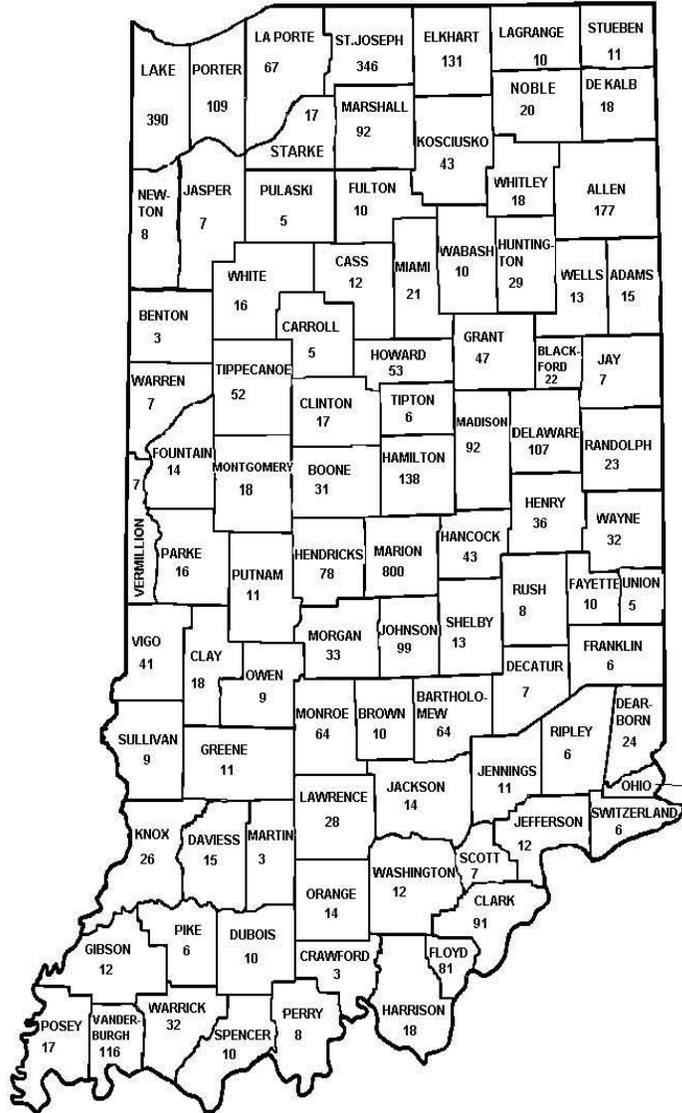
## CONSUMER COMPLAINTS AND UTILITY ADJUSTMENTS

Fiscal Year 2004 – 2005

TYPE OF COMPLAINT	ELECTRIC	GAS	TELEPHONE	WATER AND SEWER
Billing Disputes	143	286	780	84
Cramming	0	0	438	0
Deposit	48	90	12	0
Disconnection	179	216	210	27
DSL	0	0	8	0
Estimated Bill	5	22	0	1
High Bill	19	50	6	31
Installation Problems	0	1	4	0
Long Distance	0	0	53	0
Modem Hijacking	0	0	6	0
New Service Problems	36	102	159	5
No Jurisdiction	10	7	64	16
Other	34	89	147	20
Pilot Programs	3	3	1	0
Rate Increase	28	232	1	20
Rules and Regulations	2	2	1	1
800, 900# Scams	0	0	2	0
Service Interruptions	37	4	133	0
Service Problems	14	17	227	10
Slamming	0	0	377	0
Unassigned	8	13	28	10
UCC Referrals	0	0	0	0
VoIP	0	0	2	0
Wireless	0	0	5	0
Sub-Total Complaints	566	1134	2664	225
Sub-Total Adjustments	\$58,346.04	\$576,496.40	\$319,697.70	\$16,501.32
<b>TOTAL COMPLAINTS = 4,589</b>		<b>TOTAL ADJUSTMENTS = \$ 971,041.46</b>		

# CONSUMER COMPLAINTS BY COUNTY

## FY 2005 COMPLAINTS BY COUNTY



## TELEPHONE BILL COMPARISONS

UTILITY/RATE GROUP	RESIDENTIAL	BUSINESS
<b>Ameritech</b>		
Rate Group 1	\$ 9.75	\$ 31.93
Rate Group 2	\$ 10.48	\$ 37.75
Rate Group L	\$ 11.51	\$ 37.75
Rate Group 3	\$ 11.51	\$ 37.75
<b>United Telephone</b>		
Rate Group A	\$ 13.50	\$ 26.60
Rate Group B	\$ 14.25	\$ 28.40
Rate Group C	\$ 15.25	\$ 30.80
<b>Verizon</b>		
Rate Group 1	\$ 12.35	\$ 30.18
Rate Group 2	\$ 13.17	\$ 30.18
Rate Group 3	\$ 14.44	\$ 30.18
<b>Smithville</b>		
Griffin Exchange	\$ 5.18	\$ 7.70
All Other Exchanges	\$ 8.27	\$ 14.41
End User Common Line Charge	\$ 4.55	\$ 4.55
<b>Tipton Telephone Co.</b>		
Basic Local Service	\$ 14.00	\$ 21.00
End User Common Line Charge	\$ 4.36	\$ 4.36
<b>Rochester Telephone Co.</b>		
Basic Local Service	\$ 8.35	\$ 15.20
End User Common Line Charge	\$ 6.50	\$ 6.50
<b>Camden Telephone Co.</b>		
Basic Local Service	\$ 13.00	\$ 18.00
End User Common Line Charge	\$ 4.60	\$ 4.60
<b>CenturyTel of Indiana</b>		
Basic Local Service - Inside Base Rate Area	\$ 17.65	\$ 35.30
Basic Local Service - Outside Base Rate Area	\$ 20.05	\$ 40.10
End User Common Line Charge	\$ 3.50	\$ 3.50

## ELECTRIC UTILITY RESIDENTIAL CUSTOMER BILLS

### July 1, 2005 Consumption (By Name)

MUNICIPAL UTILITIES	kWh Consumption				Overall Ranking*
	500	1000	1500	2000	
Anderson Municipal	\$ 41.57	\$ 74.08	\$ 106.59	\$ 137.08	10
Auburn Municipal	25.77	46.54	67.31	88.08	29
Bargersville Municipal	44.06	79.58	109.34	139.10	7
Columbia City Municipal	39.68	71.86	104.04	136.22	15
Crawfordsville Municipal	40.09	73.20	104.10	134.99	11
Edinburgh Municipal	35.14	67.88	100.63	133.37	20
Frankfort Municipal	38.66	67.05	95.43	119.52	24
Kingsford Heights Municipal	43.09	82.68	122.27	161.86	5
Knightstown Municipal	32.26	60.24	84.27	108.30	27
Lawrenceburg Municipal	36.75	66.81	92.36	117.92	25
Lebanon Municipal	38.29	69.82	97.54	125.26	18
Logansport Municipal	39.63	70.44	98.84	126.24	17
Mishawaka Municipal	34.34	58.70	83.05	107.40	28
Peru Municipal	36.59	67.15	96.24	125.33	23
Richmond Municipal	43.94	72.33	100.73	127.39	14
South Whitley Municipal	35.14	67.85	96.56	125.28	21
Straughn Municipal	37.45	73.10	108.75	144.39	12
Tipton Municipal	39.19	72.38	103.28	134.18	13
Troy Municipal	33.97	62.21	90.46	118.71	26
Washington Municipal	38.09	67.73	97.37	123.93	22
<b>COOPERATIVE UTILITIES</b>					
Harrison County REMC	\$ 49.48	\$ 80.86	\$ 109.14	\$ 133.87	6
Jackson County REMC	45.36	75.73	106.09	136.45	9
Marshall County REMC	60.73	103.90	136.58	169.25	1
Northeastern REMC	51.98	85.51	119.04	147.07	4
<b>INVESTOR OWNED UTILITIES</b>					
American Electric Power Co. (I&M)	\$ 40.18	\$ 68.93	\$ 97.68	\$ 126.44	19
Indianapolis Power & Light Co.	46.50	70.50	94.51	118.51	16
Northern Indiana Public Service Co.	52.08	97.54	142.99	188.45	2
PSI Energy	50.29	79.53	103.91	128.32	8
Southern Indiana Gas & Electric Co.	48.20	88.67	129.13	169.60	3

\*Overall Ranking based on Total Rate at 1000 kWh consumption.

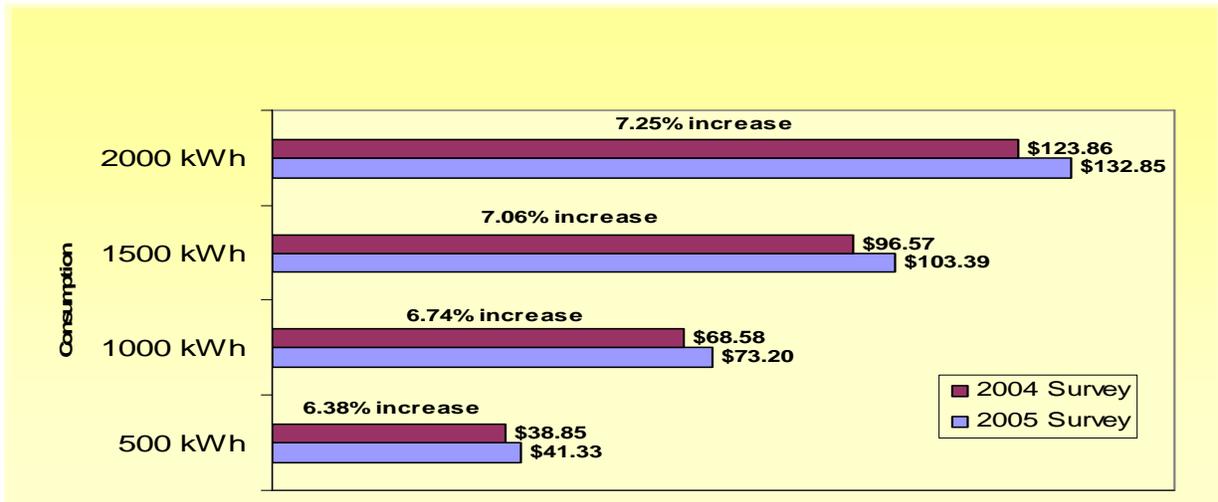
**ELECTRIC UTILITY RESIDENTIAL CUSTOMER BILL**  
**1,000 kWh Usage, July 1, 2005 Consumption (By Name)**  
**Year to Year Comparison**

NAME		<-----kWh Consumption----->			
		500 kWh	1000 kWh	1500 kWh	2000 kWh
1	Marshall County REMC	\$ 60.73	\$103.90	\$136.58	\$ 169.25
2	Northern Indiana Public Service Co.	52.08	97.54	142.99	188.45
3	Southern Indiana Gas & Electric Co.	48.20	88.67	129.13	169.60
4	Northeastern REMC	51.98	85.51	119.04	147.07
5	Kingsford Heights Municipal	43.09	82.68	122.27	161.86
6	Harrison County REMC	49.48	80.86	109.14	133.87
7	Bargersville Municipal	44.06	79.58	109.34	139.10
8	PSI Energy	50.29	79.53	103.91	128.32
9	Jackson County REMC	45.36	75.73	106.09	136.45
10	Anderson Municipal	41.57	74.08	106.59	137.08
11	Crawfordsville Municipal	40.09	73.20	104.10	134.99
12	Straughn Municipal	37.45	73.10	108.75	144.39
13	Tipton Municipal	39.19	72.38	103.28	134.18
14	Richmond Municipal	43.94	72.33	100.73	127.39
15	Columbia City Municipal	39.68	71.86	104.04	136.22
16	Indianapolis Power & Light Co.	46.50	70.50	94.51	118.51
17	Logansport Municipal	39.63	70.44	98.84	126.24
18	Lebanon Municipal	38.29	69.82	97.54	125.26
19	American Electric Power Co. (I&M)	40.18	68.93	97.68	126.44
20	Edinburgh Municipal	35.14	67.88	100.63	133.37
21	South Whitley Municipal	35.14	67.85	96.56	125.28
22	Washington Municipal	38.09	67.73	97.37	123.93
23	Peru Municipal	36.59	67.15	96.24	125.33
24	Frankfort Municipal	38.66	67.05	95.43	119.52
25	Lawrenceburg Municipal	36.75	66.81	92.36	117.92
26	Troy Municipal	33.97	62.21	90.46	118.71
27	Knightstown Municipal	32.26	60.24	84.27	108.30
28	Mishawaka Municipal	34.34	58.70	83.05	107.40
29	Auburn Municipal	25.77	46.54	67.31	88.08
<b>Average</b>		<b>\$ 41.33</b>	<b>\$ 73.20</b>	<b>\$ 103.39</b>	<b>\$ 132.85</b>
<b>2004 Survey</b>		<b>\$ 38.85</b>	<b>\$ 68.58</b>	<b>\$ 96.57</b>	<b>\$ 123.86</b>
<b>% Change</b>		<b>6.38%</b>	<b>6.74%</b>	<b>7.06%</b>	<b>7.25%</b>

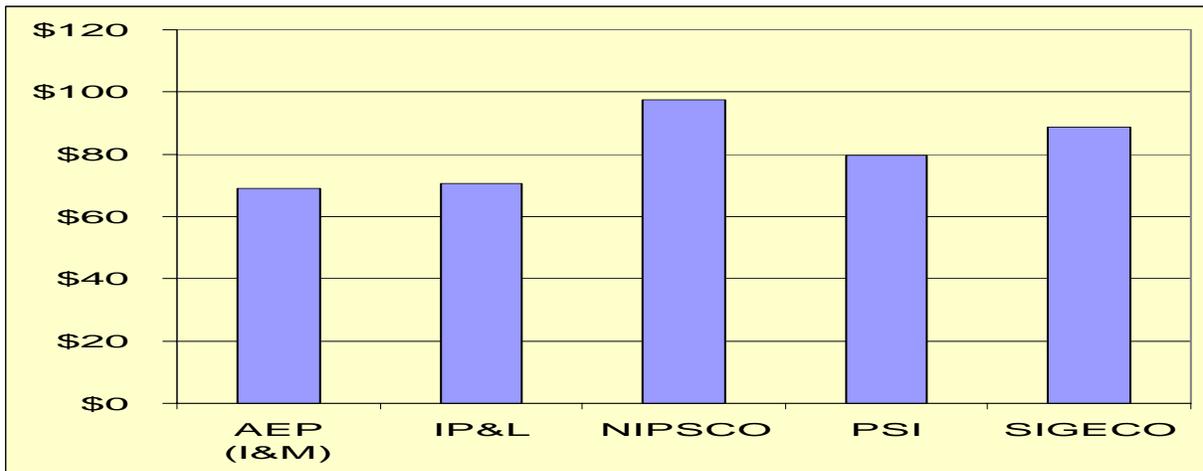
**ELECTRIC UTILITY RESIDENTIAL CUSTOMER BILLS**  
**July 1, 2005 Consumption (By Ranking)**

NAME		<-----kWh Consumption----->			
		500 kWh	1000 kWh	1500 kWh	2000 kWh
1	Marshall County REMC	\$ 60.73	\$ 103.90	\$ 136.58	\$ 169.25
2	Northern Indiana Public Service Co.	52.08	97.54	142.99	188.45
3	Southern Indiana Gas & Electric Co.	48.20	88.67	129.13	169.60
4	Northeastern REMC	51.98	85.51	119.04	147.07
5	Kingsford Heights Municipal	43.09	82.68	122.27	161.86
6	Harrison County REMC	49.48	80.86	109.14	133.87
7	Bargersville Municipal	44.06	79.58	109.34	139.10
8	PSI Energy	50.29	79.53	103.91	128.32
9	Jackson County REMC	45.36	75.73	106.09	136.45
10	Anderson Municipal	41.57	74.08	106.59	137.08
11	Crawfordsville Municipal	40.09	73.20	104.10	134.99
12	Straughn Municipal	37.45	73.10	108.75	144.39
13	Tipton Municipal	39.19	72.38	103.28	134.18
14	Richmond Municipal	43.94	72.33	100.73	127.39
15	Columbia City Municipal	39.68	71.86	104.04	136.22
16	Indianapolis Power & Light Co.	46.50	70.50	94.51	118.51
17	Logansport Municipal	39.63	70.44	98.84	126.24
18	Lebanon Municipal	38.29	69.82	97.54	125.26
19	American Electric Power Co. (I&M)	40.18	68.93	97.68	126.44
20	Edinburgh Municipal	35.14	67.88	100.63	133.37
21	South Whitley Municipal	35.14	67.85	96.56	125.28
22	Washington Municipal	38.09	67.73	97.37	123.93
23	Peru Municipal	36.59	67.15	96.24	125.33
24	Frankfort Municipal	38.66	67.05	95.43	119.52
25	Lawrenceburg Municipal	36.75	66.81	92.36	117.92
26	Troy Municipal	33.97	62.21	90.46	118.71
27	Knightstown Municipal	32.26	60.24	84.27	108.30
28	Mishawaka Municipal	34.34	58.70	83.05	107.40
29	Auburn Municipal	25.77	46.54	67.31	88.08
	<b>Average</b>	<b>\$ 41.33</b>	<b>\$ 73.20</b>	<b>\$ 103.39</b>	<b>\$ 132.85</b>
	<b>2004 Survey</b>	<b>\$ 38.85</b>	<b>\$ 68.58</b>	<b>\$ 96.57</b>	<b>\$ 123.86</b>
	<b>% Change</b>	<b>6.38%</b>	<b>6.74%</b>	<b>7.06%</b>	<b>7.25%</b>

**Overall Ranking for 1,000 kWh of Consumption  
INDIANA AVERAGE RESIDENTIAL BILL 2005 VS. 2004  
July 1, 2004 Consumption**



**COMPARISON OF INVESTOR OWNED UTILITIES  
Residential Electric Bills at 1,000 kWh July 1, 2005**

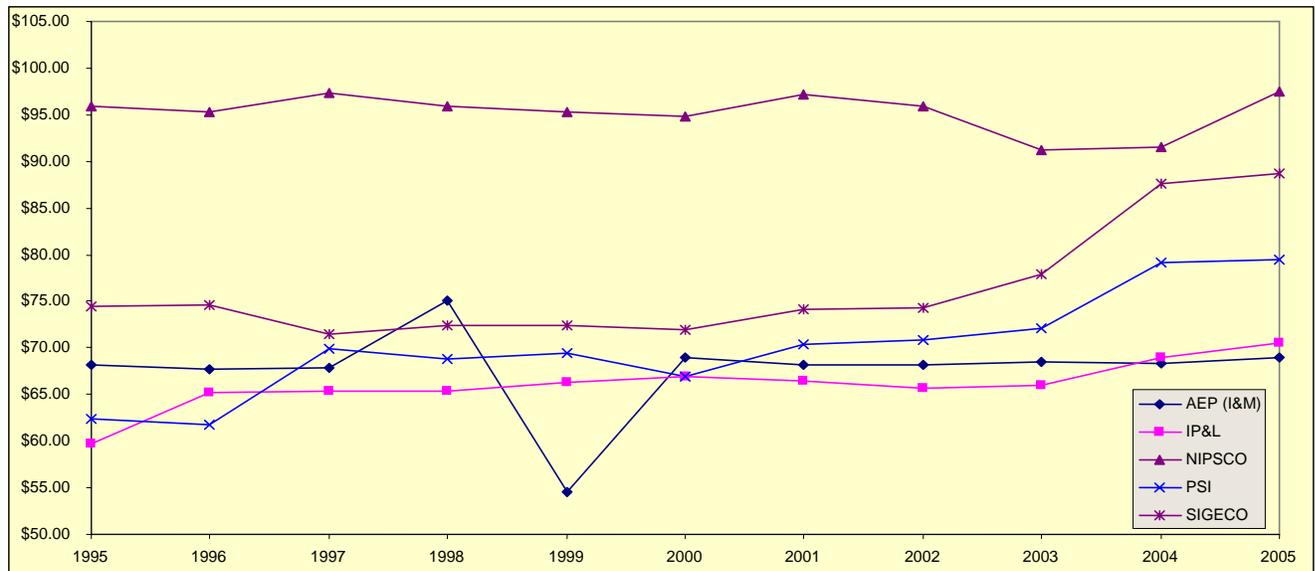


UTILITY	1,000 kWh	Overall Ranking*
American Electric Power Co. (AEP) (I&M)	\$69.93	19
Indianapolis Power & Light Co. (IP&L)	70.50	16
Northern Indiana Public Service Co. (NIPSCO)	97.54	2
PSI Energy (PSI)	79.53	8
Southern Indiana Gas & Electric Co. (SIGECO)	88.67	3

*\*Overall Ranking based on evaluation of 29 utilities.*

**10 YEAR COMPARISON OF INVESTOR-OWNED UTILITY  
Residential Electric Bills At 1,000 kWh**

	1995	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005
<b>AEP (I&amp;M)</b>	\$68.11	\$67.63	\$67.90	\$75.05	\$54.48	\$68.91	\$68.24	\$68.24	\$68.43	\$68.34	\$68.93
<b>IP&amp;L</b>	59.79	65.24	65.39	65.37	66.23	66.86	66.49	65.62	\$65.95	\$68.92	\$70.50
<b>NIPSCO</b>	95.94	95.32	97.36	95.98	95.22	94.77	97.16	95.85	\$91.28	\$91.55	\$97.54
<b>PSI</b>	62.35	61.80	69.96	68.83	69.36	67.00	70.43	70.81	\$72.08	\$79.20	\$79.53
<b>SIGECO</b>	74.38	74.56	71.44	72.41	72.39	71.91	74.19	74.27	\$77.91	\$87.54	\$88.67



UTILITY	CHANGE			
	5 YEARS		10 YEARS	
American Electric Power Co. AEP (I&M)	\$ 0.02	0.0%	\$ 0.82	1.2%
Indianapolis Power & Light IP&L	\$ 3.64	5.5%	\$ 10.71	16.4%
Northern Indiana Public Service Co. NIPSCO	\$ 2.76	2.9%	\$ 1.60	1.7%
PSI Energy PSI	\$ 12.53	18.7%	\$ 17.18	27.8%
Southern Indiana Gas & Electric Co. SIGECO	\$ 16.76	23.3%	\$ 14.29	19.2%

**INDIANA INVESTOR-OWNED ELECTRIC UTILITIES**  
**Year to Year Comparison**  
**Adjustable Rate Mechanisms on Residential Bills**  
**1000 kWh Usage, July 1, Consumption**

<b>American Electric Power Co. (I&amp;M)</b>			
FAC	\$ 1.27	\$ 0.59	\$ 0.68
Merger Savings (Settlement)	(0.83)	(0.74)	(0.09)
<b>Indianapolis Power &amp; Light Co.</b>			
FAC	1.28	1.60	(0.32)
QPCP & QPCP O&M	2.59	0.77	1.82
DSM	0.05	0.00	0.05
ACLM	0.08	0.04	0.04
<b>Northern Indiana Public Service Co.</b>			
FAC	(3.06)	(7.68)	4.62
QPCP	2.58	1.87	0.70
QPCP O&M	0.83	0.16	0.67
Customer Credit (Settlement)	(6.23)	(6.22)	(0.01)
<b>PSI Energy</b>			
FAC	2.62	2.03	0.59
QPCP	0.70	0.32	0.38
EA	0.00	1.02	(1.02)
DSM	0.26	0.26	0.00
Purchased Power	0.00	(0.01)	0.01
MISO	0.07	0.00	0.07
Summer Reliability	0.00	0.00	0.00
QPCP O&M	0.68	0.38	0.30
<b>Southern Indiana Gas &amp; Electric Co.</b>			
FAC	(0.45)	2.22	(2.67)
QPCP	8.28	5.36	2.92
DSM	0.18	0.20	(0.02)
QPCP O&M	4.91	3.55	1.36
CAA (EA)	(0.80)	(0.33)	(0.47)

FAC = Fuel Adjustment Charge

QPCP = Qualified Pollution Control Property

DSM = Demand Side Management

ACLM = Air Conditioning Load Management

QPCP O&M = Qualified Pollution Control Property Operation & Maintenance

EA = Emission Allowance

MISO = Midwest ISO

## MERCHANT PLANTS OPERATING IN INDIANA (2005)



-  IPL Georgetown Station (80 MW) Most output from the plant is used by IPL customers. The facility began operation in May 2000. (Cause No. 41337)
-  Duke Vermillion (640 MW) The facility's eight turbines were operational in June 2000. (Cause No. 41388)
-  Wheatland Generating Facility (500 MW) Allegheny purchased this facility from Enron in late 2000. The facility's four turbines were operational in June 2000. (Cause No. 41411)
-  DTE Georgetown Station (160 MW) This plant is located on land owned by IPL. Two turbines were operational in June 2000. (Cause No. 41566)
-  DPL Generating Station (200 MW) This plant currently has four turbines, which became operational in June 2001. (Cause No. 41685)
-  Whiting Clean Energy (525 MW) This facility began operation in April 2002 and supplies steam to the adjacent Whiting Refinery. (Cause No. 41530)
-  IPL's Harding Street Station (151 MW) This facility began operation on May 31, 2002 and is connected to the IPL system. (Cause No. 42033)
-  Sugar Creek (300 MW) Phase 1 of this facility became operational in August 2002 and is interconnected to both the Cinergy and AEP transmission systems. (Cause Nos. 41753 & 42015).
-  PSEG Lawrenceburg (1150 MW) This facility became operational in the Summer 2003 and is interconnected to AEP. (Cause No. 41757).

The following service area notes are for the next three (3) Gas Tables. An asterisk (\*) and/or a number is used relating to the below Service Area Notes information.

**\*SERVICE AREA NOTES FOR GAS TABLES 1, 2 & 3 RESIDENTIAL GAS BILLS**

Community Natural Gas	Rate 1 Rate 2	(1) Consolidated in Cause No. 42452, 11/20/03	Dale, Mariah Hill, Santa Claus and Gentryville Owensville, Cynthiana, Holland, Worthington, Carlisle and Spencer
Lawrenceburg Gas	Rate G-1; Lawrenceburg Division Rate G-2; Brookville Division (Formerly ANR; ANR Pipeline System)	(2) Consolidated in Cause No. 40049, 11/09/95. Named ANR to distinguish it from TXG.	Greendale, Lawrenceburg, Rising Sun and West Harrison Brookville Ferdinand, Pennville, Portland, St. Anthony, St. Marks and St. Meinrad
Ohio Valley Gas Corp.	(Formerly PE; Panhandle Eastern Pipeline System) TXG; Texas Gas Transmission System		Deerfield, Fountain City, Lynn, Ridgeville, Saratoga, Union City and Winchester Cannelton, Connersville, Everton, Guilford, Lawrenceville, New Alsace Sunman, Tell City, Troy and Yorkville
Ohio Valley Gas, Inc.			Dugger, Farmersburg, Hymera, Riley, Shelburn, Sullivan and Winslow
Valley Rural Utility Co.	(3) Began service in July 2003. There is not enough data to include this in the 5-10 year averages.		
<b>For Purposes of this Comparison: 100 Therms-100 Ccf = 100 Dth = 10 Mcf</b>			

**TABLE 1  
RESIDENTIAL GAS BILLS AS OF JANUARY 1, 2005  
Ranked Highest To Lowest At 200 Therms**

Rank	Utility Name	150	200	250
		Therms	Therms	Therms
1	South Eastern Indiana Gas Co.	\$190.65	\$250.45	\$310.26
2	Lawrenceburg Gas Co. (Rate G-1) *	\$191.17	\$248.34	\$305.50
3	Valley Rural Utility Company (3)	\$188.65	\$247.95	\$307.25
4	Aurora Municipal Gas	\$181.10	\$240.59	\$300.08
5	Fountaintown Gas Company, Inc.	\$182.41	\$239.98	\$297.55
6	Indiana Utilities Corporation	\$182.32	\$238.26	\$294.20
7	Ohio Valley Gas Corp. (TXG) *	\$180.10	\$235.80	\$291.50
8	Ohio Valley Gas Corp. (ANR) * (2)	\$173.80	\$227.40	\$281.00
9	Lawrenceburg Gas Co. (Brookville) *	\$169.62	\$221.12	\$272.61
10	Boonville Natural Gas Corporation	\$167.31	\$219.08	\$270.85
11	Ohio Valley Gas, Inc. *	\$166.42	\$217.56	\$268.70
12	Indiana Gas Company	\$161.66	\$209.70	\$258.48
13	Community Natural Gas * (1)	\$158.81	\$206.08	\$253.36
14	Peoples Gas & Power Co.	\$158.68	\$206.02	\$253.35
15	Indiana Natural Gas Corporation	\$155.90	\$204.41	\$252.92
16	Northern Indiana Public Service Co.	\$151.81	\$199.70	\$247.60
17	Midwest Natural Gas Corp.	\$149.52	\$195.12	\$240.72
18	Westfield Gas Corporation	\$151.19	\$193.87	\$236.54
19	Chandler Natural Gas Corporation	\$145.54	\$191.54	\$237.54
20	Citizens Gas & Coke Utility	\$146.10	\$190.49	\$234.88
21	Northern Ind Fuel & Light Co., Inc.	\$144.21	\$187.95	\$231.70
22	Kokomo Gas and Fuel Company	\$141.35	\$182.98	\$224.60
23	Switzerland County Natural Gas	\$131.94	\$173.19	\$214.43
24	Southern Indiana Gas & Electric Co.	\$132.67	\$171.72	\$211.52

25	Snow & Ogden Gas Company, Inc.	\$ 75.20	\$100.20	\$125.20
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**TABLE 2**  
**RESIDENTIAL GAS BILL COMPARISION (2000-2005)**  
**Bills Calculated Based On Rates In Effect January First of Each Year**  
**Ranked Highest To Lowest Based On 5 Year Average**

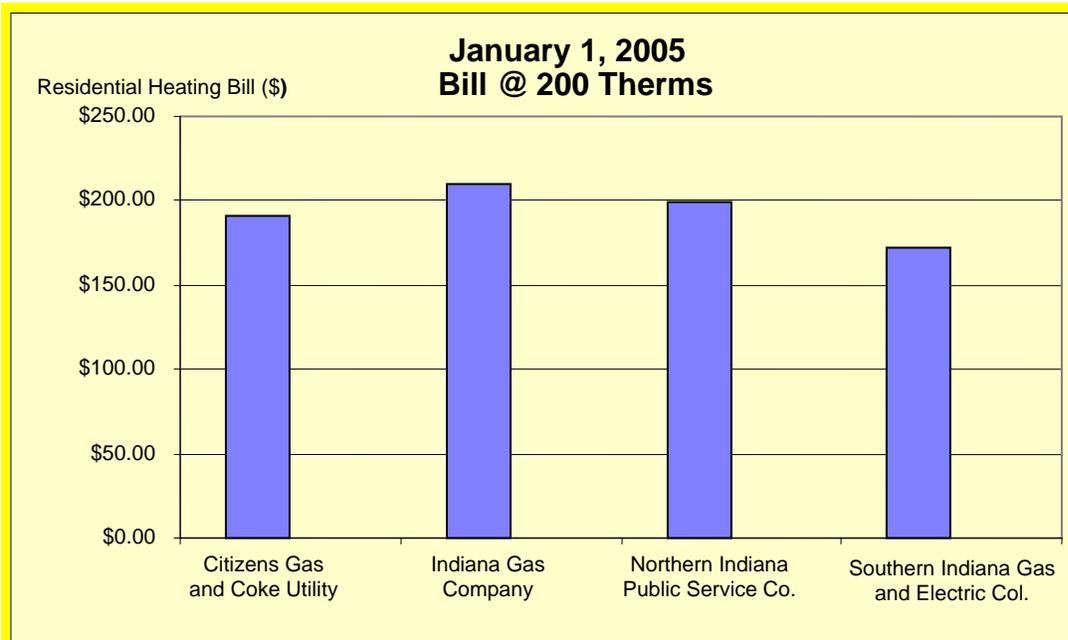
Rank	Utility Name	Consumption Level of 200 Therms					
		5 Year Average	2005 Bills	2004 Bills	2003 Bills	2002 Bills	2001 Bills
1	Lawrenceburg Gas Co. (Rate G-1) *	195.91	248.34	213.09	156.64	197.22	164.24
2	Boonville Natural Gas Corp.	194.65	219.08	196.18	172.63	205.70	179.66
3	Ohio Valley Gas Corp. (ANR) * (2)	193.44	227.40	225.70	164.94	180.37	168.81
4	Westfield Gas Corp.	192.88	193.87	204.97	167.15	213.05	185.36
5	Indiana Utilities Corp.	189.21	238.26	209.20	150.89	189.05	158.65
6	South Eastern Indiana Gas Co.	188.71	250.45	211.19	147.09	172.41	162.41
7	Aurora Municipal Gas Utility	187.10	240.59	205.25	147.77	184.96	156.95
8	Ohio Valley Gas Corp. (TXG) *	185.18	235.80	220.18	144.48	168.15	157.27
9	Lawrenceburg Gas Co. (Rate G-2) *	183.36	221.12	211.84	138.18	179.40	166.26
10	Ohio Valley Gas Inc. *	180.13	217.56	223.52	137.72	172.89	148.97
11	Northern Indiana Public Service Co.	179.82	199.70	181.31	179.35	127.81	210.91
12	Community Gas Corp. (Rate 1)* (1)	179.71	206.08	199.96	145.77	205.47	141.26
13	Indiana Natural Gas Corp.	179.44	204.41	208.96	151.36	178.29	154.18
14	Peoples Gas and Power Co.	172.06	206.02	216.02	121.94	162.00	154.34
15	Indiana Gas Co.	171.81	209.70	179.40	161.32	133.22	175.40
16	Community Gas Corp. (Rate 2)* (1)	170.67	206.08	199.96	123.33	173.82	150.16
17	Fountaintown Gas Co.	168.87	239.98	139.58	144.86	180.32	139.60
18	Chandler Natural Gas Corp.	168.79	191.54	171.08	148.57	179.36	153.39
19	Switzerland County Natural Gas Co.	168.27	173.19	173.19	144.31	199.79	150.85
20	Midwest Gas Corp. (1)	166.48	195.12	205.12	125.25	155.57	151.34
21	Northern Indiana Fuel and Light Co.	164.69	187.95	170.11	141.90	192.85	130.65
22	Citizens Gas and Coke Utility	157.67	190.49	167.85	146.66	125.92	157.44
23	Kokomo Gas and Fuel Co.	149.53	182.98	165.80	131.60	154.01	113.27
24	Southern Ind. Gas & Electric Co.	143.32	171.72	154.84	146.42	108.80	134.82
25	Snow and Ogden Gas Co.	100.20	100.20	100.20	100.20	100.20	100.20

**TABLE 3**  
**RESIDENTIAL GAS BILL COMPARISON (1996-2005)**  
**Bills Calculated on rates in effect January of each year**  
**Ranked Highest to Lowest based on 10-year average**

Rank	UTILITY NAME	Consumption Level of 200 Therms									
		2005 Bills	2004 Bills	2003 Bills	2002 Bills	2001 Bills	2000 Bills	1999 Bills	1998 Bills	1997 Bills	1996 Bills
1	Aurora Municipal Gas Utility	240.59	205.25	147.77	184.96	156.95	117.06	118.77	130.39	140.83	89.96
2	Boonville Natural Gas Corp.	219.08	196.18	172.63	205.70	179.66	109.67	105.55	113.97	127.71	92.91
3	Chandler Natural Gas Corp.	191.54	171.08	148.57	179.36	153.39	108.35	91.92	106.52	111.17	77.03
4	Citizens Gas and Coke Utility	190.49	167.85	146.66	125.92	157.44	108.58	110.30	117.58	111.20	93.06
5	Community Nat. Gas Corp (Rate 1) * (1)	206.08	199.96	145.77	205.47	150.16	114.31	111.28	121.43	139.55	104.62
6	Community Nat. Gas Corp (Rate 2) * (1)	206.08	199.96	123.33	173.82	141.26	105.56	104.97	112.05	114.90	87.11
7	Fountaintown Gas Company	239.98	139.58	144.86	180.32	139.60	118.76	114.05	146.14	114.96	89.41
8	Indiana Gas Co.	209.70	179.40	161.32	133.22	175.40	114.46	107.62	118.66	122.40	104.52
9	Indiana Natural Gas Corp.	204.41	208.96	151.36	178.29	154.18	122.08	128.00	133.82	132.60	97.11
10	Indiana Utilities Corp.	238.26	209.20	150.89	189.05	158.65	125.97	121.13	129.21	127.28	94.20
11	Kokomo Gas and Fuel Co.	182.98	165.80	131.60	154.01	113.27	96.00	117.18	110.07	97.20	80.03
12	Lawrenceburg Gas Co. (Rate G-1) *	248.34	213.09	156.64	197.22	164.24	124.22	128.61	145.68	155.88	106.32
13	Lawrenceburg Gas Co. (Rate G-2) *	221.12	211.84	138.18	179.40	166.26	121.43	120.68	139.37	154.03	101.60
14	Midwest Gas Corp.	195.12	205.12	125.25	155.57	151.34	112.11	121.78	134.33	109.33	91.70
15	Northern Indiana Fuel & Light Co.	187.95	170.11	141.90	192.85	130.65	105.41	116.91	117.79	114.59	97.17
16	Northern Indiana Public Service Co.	199.70	181.31	179.35	127.81	210.91	114.53	110.55	114.37	114.17	87.29
17	Ohio Valley Gas Corp. (ANR) * (2)	227.40	225.70	164.94	180.37	168.81	120.33	125.49	132.71	109.43	110.99
18	Ohio Valley Gas Corp. (TXG) *	235.80	220.18	144.48	168.15	157.27	98.75	115.11	113.81	111.49	91.83
19	Ohio Valley Gas Incorporated *	217.56	223.52	137.72	172.89	148.97	94.09	108.71	107.85	113.13	84.71
20	Peoples Gas and Power Co.	206.02	216.02	121.94	162.00	154.34	112.61	122.48	135.19	122.03	90.23
21	Snow and Ogden Gas Co., Inc.	100.20	100.20	100.20	100.20	100.20	100.20	100.20	100.20	100.20	100.20
22	South Eastern Indiana Natural Gas Co.	250.45	211.19	147.09	172.41	162.41	120.71	115.33	119.99	118.45	101.85
23	Southern Ind. Gas & Electric Co.	171.72	154.84	146.42	108.80	134.82	92.94	101.12	103.02	106.42	66.31
24	Switzerland County Nat'l Gas Co.	173.19	173.19	144.31	199.79	150.85	122.19	106.42	113.21	123.34	93.99
25	Westfield Gas Corp.	193.87	204.97	167.15	213.05	185.36	123.92	127.55	140.09	128.30	110.99
<b>Industry Average</b>		<b>206.31</b>	<b>190.18</b>	<b>145.61</b>	<b>169.63</b>	<b>154.66</b>	<b>112.17</b>	<b>114.07</b>	<b>122.30</b>	<b>120.82</b>	<b>93.81</b>

**RESIDENTIAL GAS BILLS**  
**Four (4) Largest Companies**

<b>Utility Name</b>	<b>2005 Bill @ 200 Therms</b>
<b>Citizens Gas and Coke Utility</b>	<b>\$190.49</b>
<b>Indiana Gas Company</b>	<b>\$209.70</b>
<b>Northern Indiana Public Service Co.</b>	<b>\$199.70</b>
<b>Southern Indiana Gas and Electric Co.</b>	<b>\$171.72</b>



## Pipeline Information

<b>SERVICE, DISTRIBUTION, AND TRANSMISSION LINES</b>	<u>2000</u>	<u>2001</u>	<u>2002</u>	<u>2003</u>	<u>2004</u>
Number of Service Lines	1,758,190	1,798,240	1,826,035	1,860,388	1,885,972
Avg. Length of Service Line (feet)	92	91	91	89	91
<b>Total Service Lines (feet)</b>	<b>161,753,480</b>	<b>163,639,840</b>	<b>166,169,185</b>	<b>165,574,532</b>	<b>171,623,452</b>
Total Service Lines (miles)	30,635	30,992	31,471	31,314	32,532
Total Distribution Lines (miles)	35,646	36,157	36,335	36,980	37,646
Total Transmission Lines (miles)	1,654	1,616	1,886	1,861	1,469
<b>Total Lines (miles)</b>	<b>67,935</b>	<b>68,765</b>	<b>69,692</b>	<b>70,155</b>	<b>71,647</b>

<b>2004 LEAKS REPAIRED BY CAUSE</b>	<b>MAINS</b>	<b>SERVICES</b>	<b>TOTAL</b>
Corrosion	515	1,176	1,691
Natural Forces	273	921	1,194
Excavation	717	3,205	3,922
Other Outside Force Damage	70	269	339
Material or Welds	813	2,861	3,674
Equipment	467	1,217	1,684
Operations	62	279	341
Other	1,047	2,973	4,020
<b>Total Leaks</b>	<b>3,964</b>	<b>12,901</b>	<b>16,865</b>

<b>2004 MAIN LEAKS</b>	
<b>Main Leaks</b>	<b>3,964</b>
<b>Miles of Main</b>	<b>37,646</b>
<b>Miles of Main Per Leak</b>	<b>9.5</b>

<b>2004 SERVICE LINE LEAKS</b>	
<b>Service Line Leaks</b>	<b>12,901</b>
<b>Service Lines</b>	<b>1,885,972</b>
<b>Service Lines per Leak</b>	<b>146.2</b>

**SIGNIFICANT NATURAL GAS ACCIDENTS  
JANUARY 1, 2004 THROUGH DECEMBER 31, 2004**

<b>DATE</b>	<b>LOCATION</b>	<b>INJURIES</b>	<b>FATALITIES</b>	<b>PROPERTY DAMAGE</b>
<b>4/3/2004</b>	3307 Lincoln Avenue, Evansville, IN	1	2	\$ 605,000.00
Name of Operator:	Vectren			
Cause:	A water company employee mistakenly turned a gas service valve, ruptured a 1/2" pe service. The service had been inserted through a previously-used steel curb valve. Repairs were completed, upon the operator's attempt to re-light appliances, an explosion occurred.			
<b>7/23/2004</b>	2301 Rivera Plaza, Ft. Wayne, IN	0	0	\$ 1,006,700.00
Name of Operator:	Northern Indiana Public Service Company			
Cause:	Vehicular impact on commercial meter set.			
<b>9/13/2004</b>	Northcott & Michigan Sts., E. Chicago, IN	0	0	\$ 20,000.00
Name of Operator:	Northern Indiana Public Service Company			
Cause:	Third-party damage resulted in fire. Operator originally thought damage amount would exceed \$50,000.00			
<b>11/29/2004</b>	SR 48 at Randy Avenue, Lawrenceburg, IN	0	0	\$ 60,000.00
Name of Operator:	Lawrenceburg Gas Company			
Cause:	Third-party damage resulted in fire.			
<b>12/23/2004</b>	2430 S. Foltz, Indianapolis, IN	0	0	\$ 100,000.00
Name of Operator:	Citizens Gas and Coke Utility			
Cause:	Steel-to-plastic transmission fitting where service connected to main failed. PE service had been inserted through a previously-used steel service. Gas traveled through old steel service and ignited in residence.			

\*\* Additional accidents were reported to the Pipeline Safety Division. These reports are not outlined in detail because they either occurred on customer-owned facilities or did not result in injury, fatality, or high property damage amounts

**WATER UTILITIES BILLING SURVEY AS OF SEPTEMBER 30, 2003 (1 of 5)**

UTILITY NAME	OWNERSHIP TYPE	CAUSE NO. OF THE LAST RATE CASE	ORDER DATE	Tracking Factor or DSIC, \$ per 1,000 gal. Or 100 cubic feet	Average monthly bill (5,000 gal or 666.67 cubic feet)	Average monthly bill (7,500 gal. Or 1,000 cubic feet)
Alfordsville	Municipal	not found	not found	\$3.340	\$30.80	\$45.90
American Suburban	IOU	38936	6/21/90		\$51.78	\$51.78
Anderson	Municipal	39793	2/9/94		\$12.23	\$16.80
Apple Valley	IOU	39889	3/8/95		\$21.02	\$21.02
Auburn	Municipal	41414	9/22/99		\$15.59	\$21.82
Aurora, inside city	Municipal	40343	5/30/96		\$12.25	\$18.00
Aurora, outside city	Municipal	40343	5/30/96		\$14.75	\$21.63
B&B Water Project	NFP	39107	5/22/91	\$0.440	\$23.79	\$33.89
Bargersville	Municipal	42555	6/30/04		\$18.36	\$25.79
Battleground	C.D.	not found	not found		\$13.13	\$17.06
Bluffs Basin		42188	3/5/03		\$28.15	\$38.15
Bloomington	Municipal	42083	5/15/02		\$12.56	\$17.34
Boone County Utilities	IOU	42131	3/12/03		\$35.00	\$35.00
Boonville	Municipal	38821	12/28/89		\$17.25	\$25.88
Brown County, Northern Division	NFP	41712	8/24/00		\$45.15	\$66.78
Brown County, Southern Division	NFP	41712	8/24/00		\$49.46	\$72.96
Carmel	Municipal	39536	4/21/93		\$10.50	\$15.40
Cataract Lake Water Corporation	NFP	39895	4/12/95		\$24.98	\$34.90
Chandler, Rural	Municipal	42066	12/13/01		\$21.50	\$28.33
Chandler, Town	Municipal	42066	12/13/01		\$19.60	\$26.43
Charlestown	Municipal	38483	9/21/88		\$8.80	\$13.20
Clinton Township	NFP	42389	2/18/04		\$33.16	\$42.24
Columbia City	Municipal	40466	9/11/96		\$16.39	\$23.42
Columbus	Municipal	39425	3/29/94		\$11.43	\$15.46
Consumers Indiana	IOU				\$24.85	\$34.30
Cordry Sweetwater	C.D.		9/20/71	\$1.740	\$23.93	\$35.21
Corydon	Municipal	40591	4/9/97		\$15.75	\$22.60
Country Acres	NFP	36972	12/8/82		\$6.00	\$6.00
Culver	Municipal	41879	7/3/01		\$18.07	\$25.71
Delphi	Municipal	40953	8/8/01		\$18.23	\$26.65
Dunkirk	Municipal	41431	6/14/00		\$23.09	\$32.72
Dyer	Municipal	40040	2/8/95		\$20.26	\$29.94
East Chicago	Municipal	41771	2/21/01		\$8.89	\$11.09
East Lawrence Water	NFP	42385	9/10/03		\$34.90	\$48.43

**WATER UTILITIES BILLING SURVEY AS OF SEPTEMBER 30, 2003 (2 of 5)**

UTILITY NAME	OWNERSHIP TYPE	CAUSE NO. OF THE LAST RATE CASE	ORDER DATE	Tracking Factor or DSIC, \$ per 1,000 gal. Or 100 cubic feet	Average monthly bill (5,000 gal or 666.67 cubic feet)	Average monthly bill (7,500 gal. Or 1,000 cubic feet)
Eastern Bartholomew	NFP	39293	8/5/92	\$0.044	\$21.67	\$31.18
Eastern Heights	NFP	41091	7/29/99		\$16.32	\$22.70
Eaton	Municipal	41830-u	12/22/03		\$24.99	\$34.94
Edinburgh	Municipal	40764	10/22/97		\$12.01	\$17.24
Edwardsville Water	NFP	42280	4/30/03		\$28.38	\$40.71
Elkhart	Municipal	39780	12/15/93		\$7.90	\$10.56
Ellettsville, outside town	Municipal	40932	1/28/98	\$0.280	\$18.11	\$26.61
Ellettsville, inside	Municipal	40932	1/28/98	\$0.280	\$13.73	\$20.06
Evansville	Municipal	42176	2/18/04		\$10.25	\$14.23
Everton	NFP	41899-u	5/24/01		\$23.98	\$33.46
Fairview Park	Municipal	42474	2/18/04		\$16.70	\$22.15
Fayette Township	NFP	41529	2/2/00		\$27.40	\$39.43
Fillmore	Municipal	41339	12/22/98		\$38.10	\$55.23
Floyds Knobs	NFP	36297	4/1/81	\$1.410	\$23.15	\$32.63
Fort Wayne, inside City	Municipal	41925	6/6/01		\$13.78	\$17.74
Fort Wayne, outside City	Municipal	41925	6/6/01		\$15.86	\$20.42
Fortville, inside	Municipal	41537	12/1/99		\$17.90	\$24.67
Fortville, outside	Municipal	41537	12/1/99		\$26.82	\$36.94
Franklin County	NFP	35409	8/23/78		\$22.35	\$33.33
German Township	NFP	42282	3/26/03	\$0.120	\$22.10	\$32.55
German Township Stewartsville	NFP	42282	3/26/03	\$0.120	\$38.71	\$49.16
German Township, Marrs Division	NFP	42282	3/26/03	\$0.120	\$50.46	\$74.31
Gibson Water	NFP	37829	4/9/86	\$0.430	\$32.08	\$47.68
Grantsburg	NFP	31408	3/2/67	\$3.110	\$24.44	\$36.02
Hammond	Municipal	37653	6/5/85		\$5.20	\$6.27
Havenwood	IOU	38485	8/3/88		\$15.00	\$15.00
Hessen Utilities	IOU	30805	7/30/65		\$6.00	\$6.00
Highland	Municipal	38915	11/7/90		\$11.23	\$15.63
Hillsdale Water	NFP				\$26.65	\$38.48
Hoosierland Vistas	IOU				\$10.00	\$15.00
Hymera	Municipal			\$0.380	\$15.84	\$21.67
<b>Indiana American</b>	<b>IOU</b>					
Indiana American, Flowing Wells	IOU	42029	12/30/03	\$0.027	\$17.08	\$25.63
Indiana American, Group 1	IOU	42029	12/30/03	\$0.027	\$27.29	\$34.99

**WATER UTILITIES BILLING SURVEY AS OF SEPTEMBER 30, 2003 (3 of 5)**

<b>UTILITY NAME</b>	<b>OWNERSHIP TYPE</b>	<b>CAUSE NO. OF THE LAST RATE CASE</b>	<b>ORDER DATE</b>	<b>Tracking Factor or DSIC, \$ per 1,000 gal. Or 100 cubic feet</b>	<b>Average monthly bill (5,000 gal or 666.67 cubic feet)</b>	<b>Average monthly bill (7,500 gal. Or 1,000 cubic feet)</b>
Indiana American, Group 2	IOU	42029	12/30/03	\$0.027	\$23.74	\$30.45
Indiana American, Mooresville	IOU	42029	12/30/03	\$0.029	\$24.80	\$39.04
Indiana American, NW	IOU	42029	12/30/01	\$0.010	\$22.70	\$32.90
Indiana American, W. Lafayette	IOU	42029	12/30/03	\$0.014	\$15.80	\$21.00
Indiana American, Wabash	IOU	42029	12/30/03	\$0.026	\$20.95	\$24.01
Indiana American, Warsaw	IOU	42029	12/30/03	\$0.011	\$22.21	\$32.32
Indiana American, Winchester	IOU	42029	12/30/03	\$0.152	\$21.17	\$33.30
<b>Indianapolis</b>	Municipal					
Indianapolis, Darlington	Municipal	41821	4/30/02		\$25.35	\$38.03
Indianapolis, Harbour	Municipal	41821	4/30/02		\$27.53	\$36.93
Indianapolis, IWC Morgan	Municipal	41821	4/30/02		\$39.75	\$56.75
Indianapolis, IWC service area	Municipal	41821	4/30/02	\$0.010	\$16.22	\$20.55
Indianapolis, Liberty	Municipal	41821	4/30/02		\$39.58	\$57.93
Indiana Water Service, Inc.	IOU	41701-u	3/25/01		\$15.12	\$21.15
J.B. Waterworks	IOU	39231-u			\$18.26	\$26.56
Jackson County	NFP	42211	9/4/02		\$36.37	\$53.90
Kendallville	Municipal	39260	2/19/92		\$9.85	\$14.23
Kingsbury	IOU	42343	5/26/04		\$14.75	\$21.10
Kingsford Heights	Municipal	39457	11/25/92		\$19.55	\$28.17
Knightstown	Municipal	39199	10/16/91		\$18.12	\$25.14
Lafayette	Municipal	41845	5/9/01		\$10.80	\$15.80
Lawrenceburg	Municipal	36036	6/12/80		\$9.51	\$13.14
LMS Townships	C.D.	40991-u	7/15/99		\$18.94	\$26.87
Madison	Municipal	41032	3/16/00		\$9.95	\$14.25
Mapleturn	NFP				\$22.15	\$24.05
Marion	Municipal	39422	8/5/92		\$14.85	\$18.94
Marion Heights	C.D.	42346	7/23/03		\$43.79	\$64.02
Marshall	Municipal	41326-u	7/22/99		\$12.00	\$12.00
Martinsville	Municipal	42676	8/18/04		\$8.50	\$11.35
Martinsville, Morgan-Monroe Forest.	Municipal	42676	8/18/04		\$16.50	\$19.35
Marysville-Otisco-Nabb	NFP	42476-U	1/14/04		\$18.65	\$25.95

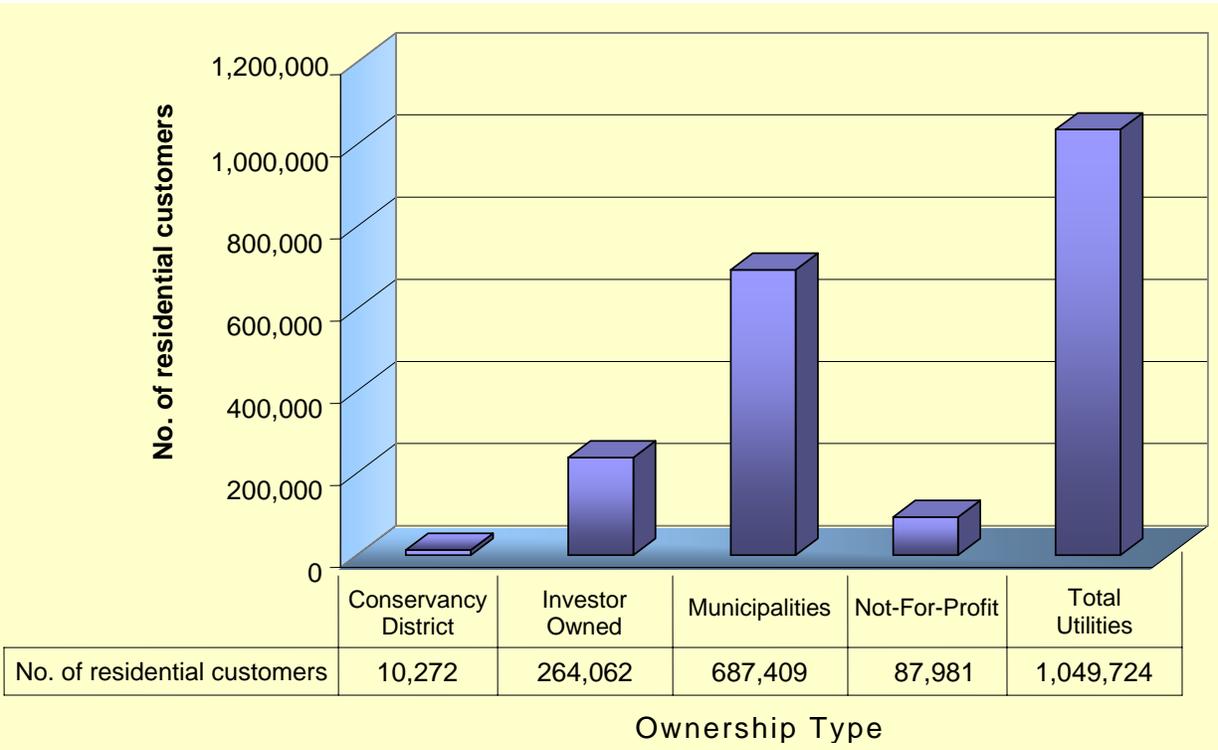
**WATER UTILITIES BILLING SURVEY AS OF SEPTEMBER 30, 2003 (4 of 5)**

UTILITY NAME	OWNERSHIP TYPE	CAUSE NO. OF THE LAST RATE CASE	ORDER DATE	Tracking Factor or DSIC, \$ per 1,000 gal. Or 100 cubic feet	Average monthly bill (5,000 gal or 666.67 cubic feet)	Average monthly bill (7,500 gal. Or 1,000 cubic feet)
Michigan City	Municipal	42517	3/31/04		\$18.99	\$25.68
Mishawaka, City	Municipal	41395	9/1/99		\$11.81	\$17.70
Mishawaka, Clay	Municipal	41395	9/1/99		\$17.01	\$25.50
Morgan County Rural	NFP	42481	3/31/04		\$37.55	\$55.95
Morgan County Rural, Western Exp.	NFP	42481	3/31/04		\$47.29	\$65.69
Munster	Municipal	39919	10/19/94		\$11.00	\$16.18
New Castle	Municipal	39033	12/20/90		\$11.61	\$17.10
North Dearborn	NFP	41684	8/30/00		\$28.33	\$38.94
North Lawrence	NFP	41933	11/28/01		\$38.34	\$50.74
Norwood Regional (Formerly Estates)	IOU	41722	6/14/00		\$31.85	\$47.78
Oak Park	C.D.	41811-u	3/21/01		\$20.67	\$29.22
Ogden Dunes	Municipal	37693	3/6/85	\$0.710	\$24.60	\$31.18
Painted Hills	IOU	37017	10/17/83		\$27.75	\$37.00
Paoli	Municipal	42571	6/17/04		\$35.96	\$53.46
Pence	NFP				\$25.00	\$25.00
Perry	NFP	37907	2/12/86	\$2.760	\$30.60	\$43.95
Peru	Municipal	39817	4/14/97		\$16.20	\$23.55
Petersburg	Municipal	41185	5/31/00		\$13.25	\$19.23
Pike-Gibson	NFP	42243	1/15/03	\$0.040	\$27.83	\$41.31
Pioneer	IOU	41089	8/26/98		\$35.00	\$40.00
Pipe Creek	IOU	40056	4/12/95		\$30.00	\$30.00
Pleasant View	IOU	41591-u	4/12/00	\$0.270	\$19.35	\$29.03
Posey Township	NFP	39984	12/15/94		\$25.60	\$34.93
Prince's Lakes	Municipal	40226	9/25/97		\$19.55	\$28.43
Princeton	Municipal	41159	9/9/99		\$22.45	\$32.80
Ramsey	NFP	42042	7/10/02	\$0.020	\$23.00	\$33.05
Redkey	Municipal	32465	10/23/70		\$5.90	\$8.55
Reelsville	NFP	42460	12/10/03		\$28.05	\$39.80
Rhorer, Harell & Shachat	NFP				\$34.10	\$40.58
River's Edge	IOU	42234	2/5/03		\$22.55	\$33.83
Riverside	IOU	42122	2/19/03		\$18.87	\$25.05
Rural Membership	NFP	42258-U	1/29/03		\$22.20	\$30.88
Salem	Municipal	42679	9/1/04		\$19.41	\$29.10
Schneider	Municipal	36056	10/23/80		\$9.15	\$9.15
Sellersburg	Municipal	39064	10/9/91		\$13.25	\$17.47
Shady Side Drive	NFP	38869	7/18/90		\$21.96	\$32.76

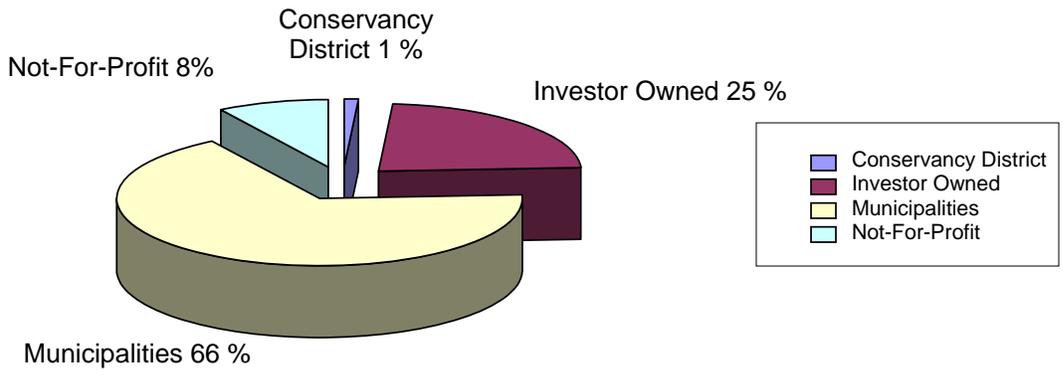
**WATER UTILITIES BILLING SURVEY AS OF SEPTEMBER 30, 2003 (5 of 5)**

<b>UTILITY NAME</b>	<b>OWNERSHIP TYPE</b>	<b>CAUSE NO. OF THE LAST RATE CASE</b>	<b>ORDER DATE</b>	<b>Tracking Factor or DSIC, \$ per 1,000 gal. Or 100 cubic feet</b>	<b>Average monthly bill (5,000 gal or 666.67 cubic feet)</b>	<b>Average monthly bill (7,500 gal. Or 1,000 cubic feet)</b>
Schererville	Municipal	39729	12/29/93	\$0.570	\$16.85	\$24.63
Silver Creek	NFP	37734	6/5/85	\$0.870	\$20.20	\$30.30
South 43	NFP	31465	6/23/67	\$0.850	\$16.50	\$24.38
South Bend	Municipal	42077	2/27/02		\$9.09	\$13.17
South Harrison	NFP	36912	11/3/82		\$36.23	\$53.28
South Lawrence	NFP	41989	10/31/01		\$46.45	\$60.60
Southern Monroe	NFP	36029	6/25/80	\$0.990	\$23.03	\$32.98
Southwestern Bartholomew	NFP	42037	12/19/02		\$26.40	\$38.93
St. Anthony	NFP	39193	10/19/91		\$36.20	\$52.63
St. Henry	NFP	39143	7/31/91		\$22.60	\$32.60
Stucker Fork, Austin	C.D.	39108			\$16.30	\$24.15
Stucker Fork, Outside Austin	C.D.				\$21.54	\$32.09
Suburban Utilities	IOU	38957-u			\$17.72	\$17.72
Sugar Creek	IOU	39891	4/10/96		\$20.70	\$20.70
Sullivan-Vigo	IOU	42599	6/23/04		\$63.15	\$91.90
Tri-Township	NFP	40327	4/17/96		\$19.85	\$27.61
Troy, Non-Ridge Road	Municipal	38670	5/3/89	\$0.070	\$13.70	\$18.93
Troy, Ridge Road	Municipal			\$0.070	\$15.85	\$22.15
Twin Lakes	IOU	42488	3/31/04		\$17.90	\$23.57
Utilities	IOU	39765-u	2/21/94		\$25.81	\$36.94
Utility Center	IOU	41968	12/10/03	\$0.054	\$17.31	\$24.14
Valley Rural	NFP	39008	7/10/91		\$24.16	\$34.02
Valparaiso Lakes	C.D.	38556	12/22/84	\$1.150	\$36.67	\$47.30
Van Bibber Lake	C.D.	40736	7/30/97		\$15.00	\$15.00
Van Buren Water	NFP	42159	9/4/02		\$21.40	\$30.80
Waldron	C.D.	42376	2/11/04		\$25.98	\$37.93
Washington	Municipal	41666	2/7/01		\$25.15	\$37.70
Washington Twp. Of Monroe	NFP	42672	7/28/04	\$0.000	\$31.01	\$43.96
Water Service Co. of IN	IOU	41486	1/19/00	\$0.107	\$14.43	\$21.07
Watson Rural	NFP	41057	11/25/98		\$18.55	\$25.93
Wedgewood Park	IOU	40910-U	8/12/98		\$17.94	\$24.05
Yankeetown	NFP	42372-U	7/9/03		\$30.49	\$37.39

**RESIDENTIAL CUSTOMERS COMPARISON PER OWNERSHIP**



**RESIDENTIAL CUSTOMERS PER OWNERSHIP TYPE**



**CALCULATION OF THE AVERAGE MONTHLY SEWER BILL SEPTEMBER 30, 2003 (1 of 3)**

<b>UTILITY NAME</b>	<b>OWNER-SHIP</b>	<b>Average Monthly Bill at 5,000 gallons</b>	<b>Tracking Factor, \$ per 1,000 gal. used</b>	<b>LAST RATE CASE</b>	<b>EFFECTIVE DATE</b>
American Suburban Utilities, Inc.	IOU	\$47.50		41254	8/15/2000
Apple Valley Utilities, Inc.	IOU	\$48.58		40191	8/2/1995
Bluffs Basin Utility Company, LLC	IOU	\$46.88		42188	3/5/2003
Boone County Utilities, LLC	IOU	\$55.00		42131	3/12/2003
Brushy Hollow Utilities, Inc	IOU	\$27.10		41285	4/15/1999
Centurian Corporation	IOU	\$65.00		40157	8/30/1995
Cha Utilities	IOU	\$20.50		42244	12/4/2002
Chimneywood Sewage Works, Inc.	IOU	\$49.60		42276-u	12/26/2002
Consumers Indiana Water Company	IOU	\$45.07		42190	6/19/2002
Country Acres Property Owners Association	NFP	\$6.00		36972	12/16/1982
Dawn Lakes Homeowners Association	IOU	\$65.00		41370	10/1/1999
Devon Woods Utilities, Inc.	IOU	\$41.88		40234-u	2/6/1996
Doe Creek Sewer Utility	IOU	\$39.50		40108	5/24/1995
Driftwood Utilities, Inc.	NFP	\$15.38		37297	2/15/1984
East Shore Corporation	IOU	\$29.17		41494	10/18/2000
Eastern Hendricks County Utility, Inc.	IOU	\$39.00		42031-u	2/6/2002
Eastern Richland Sewer Corporation	NFP	\$40.11	\$4.48	37900	12/23/1997
Green Acres Utility, Mohr Construction Co., Inc.	IOU	\$24.00		41991	8/24/2001
Hamilton Southeastern Utilities, Inc.	IOU	\$33.55		39191	1/27/2002
Hamilton Southeastern Utilities, Inc. (Flatfork Creek)	IOU	\$36.00		41745	9/25/2002
Harbortown Sanitary Sewage Corporation	IOU	\$18.00		35455	6/3/1987
Hardin Monroe, Inc.	NFP	\$21.00		31792	1/16/1970
Havenwood Utilities, Inc.	IOU	\$35.00		38485	8/3/1988

**CALCULATION OF THE AVERAGE MONTHLY SEWER BILL SEPTEMBER 30, 2003 (2 of 3)**

<b>Utility Name</b>	<b>Ownership</b>	<b>Average Monthly Bill at 5,000 gallons</b>	<b>Tracking Factor, \$ per 1,000 gal. used</b>	<b>Last Rate Case</b>	<b>Effective date</b>
Hessen Utilities, Inc.	IOU	\$4.00		30805	7/30/1965
Highlander Village	IOU	\$45.00		41584	5/22/2002
Hillview Estates Subdivision Utilities, Inc.	IOU	\$30.00		38737-u	5/31/1989
Hoosierland Vistas	IOU	\$14.00		35206	6/20/1978
Hutuck Corporation	IOU	\$20.00		36950	3/14/1983
Indian Springs Waste S Mgmt, Inc.	NFP	\$55.00		40053	2/23/1996
Indiana American Water Company-Muncie	IOU	\$51.14		42029	11/8/2003
Indiana American Water Company-Somerset	IOU	\$55.33		42029	11/8/2003
Jasper-Newton Utility Company, Inc.	IOU	\$44.28		41486	1/19/2001
JLB Development, Inc.	IOU	\$65.53		39868	4/28/1995
Kingsbury Utility Corporation	IOU	\$10.20		42344-u	5/26/2004
Lakeland Lagoon Corp.	NFP	\$59.52		41597-u	2/2/2000
LMH Utilities Corporation	IOU	\$42.28		40891	1/21/1998
Mapleturn Utilities, Inc.	NFP	\$41.31		41656	5/10/2000
Northern Richland Sewage Corporation	NFP	\$54.30	\$5.18	32784	5/3/1972
Norwood Regional Water and Sewer District (Formerly Estates)	IOU	\$51.05		41722	6/14/2000
Old State Utility Corporation	IOU	\$40.79	\$22.39	36470	9/17/1997
Pleasant View Utilities, Inc.	IOU	\$21.61		42202-u	9/25/2002
Quiet Harbor Estates H.A., Inc	NFP	\$8.00		34545	3/2/1977
Reynolds Group, INC. d/b/a Aqua Source	IOU	\$38.00		41559	8/8/2002
Rivers Edge Utility, Inc	IOU	\$22.55		42234	2/5/2003
S&V Sewer	IOU	\$14.63		39775	11/30/1994
Sani Tech, Inc.	IOU	\$70.00		41644	5/31/2002
Shorewood Forest Utilities, Inc.	NFP	\$48.98		40837	8/13/1997

**CALCULATION OF THE AVERAGE MONTHLY SEWER BILL SEPTEMBER 30, 2003 (3 of 3)**

Utility Name	Ownership	Average Monthly Bill at 5,000 gallons	Tracking Factor, \$ per 1,000 gal. used	Last Rate Case	Effective date
South County Utilities, Inc.	IOU	\$49.15		39999	1/18/1995
South Haven S Works, Inc.	IOU	\$59.72		42560	5/25/2004
Southeastern Utilities, Inc.	IOU	\$55.00		40619	1/31/1997
Southern Enterprises Environment	IOU	\$25.07		38396	4/25/1988
Suburban Utilities, Inc.	IOU	\$29.29		40856-u	12/16/1997
Sugar Creek Utility Company, Inc.	IOU	\$60.14		39891	4/16/1996
Thralls Station (metered)	IOU	\$8.90		39280	3/30/1992
Thralls Station (unmetered)	IOU	\$4.17		39280	3/30/1992
Twin Lakes Utilities, Inc.	IOU	\$40.27		42488	3/31/2004
Utility Center, Inc. (metered)	IOU	\$24.77		41968	12/10/2003
Valley Rural Utility Company	NFP	\$38.98		39009	7/10/1991
West Boggs (metered)	NFP	\$60.20		42156	8/18/2003
West Boggs (non metered)	NFP	\$53.99		42156	8/18/2003
Wildwood Shores	IOU	\$27.00		39471-u	5/5/1993
Winfield Utilities, Inc. (metered)	IOU	\$49.75		40836	3/25/1998
Winfield Utilities, Inc. (unmetered)	IOU	\$49.95		40836	3/25/1998
Wymberly Sanitary Works, Inc.	IOU	\$32.00		37784	8/26/1986
<b>Average</b>		<b>\$37.78</b>			

# 2005 – 2006 PUBLIC UTILITY FEE CALCULATION

## BILLABLE PORTION OF THE BUDGET

### **2005-2006 Budget**

Utility Regulatory Commission	\$	7,205,839
Utility Consumer Counselor		4,255,417
Expert Witness Fund		775,000
Nominating Fund		5,000

**Total 2005-2006 Budget** **\$ 12,241,256**

### **2003-2004 Reversions**

Utility Regulatory Commission	\$	64,307
Utility Consumer Counselor		32,882
Expert Witness Fund		95,353
Nominating Fund		5,000

**Total 2003-2004 Reversions** **\$ 197,542**

**Billable Portion of the 2005-2006 Budget** **\$ 12,043,714**

## 2004 UTILITY INTRA-STATE REVENUES

### Number & Type of Utility

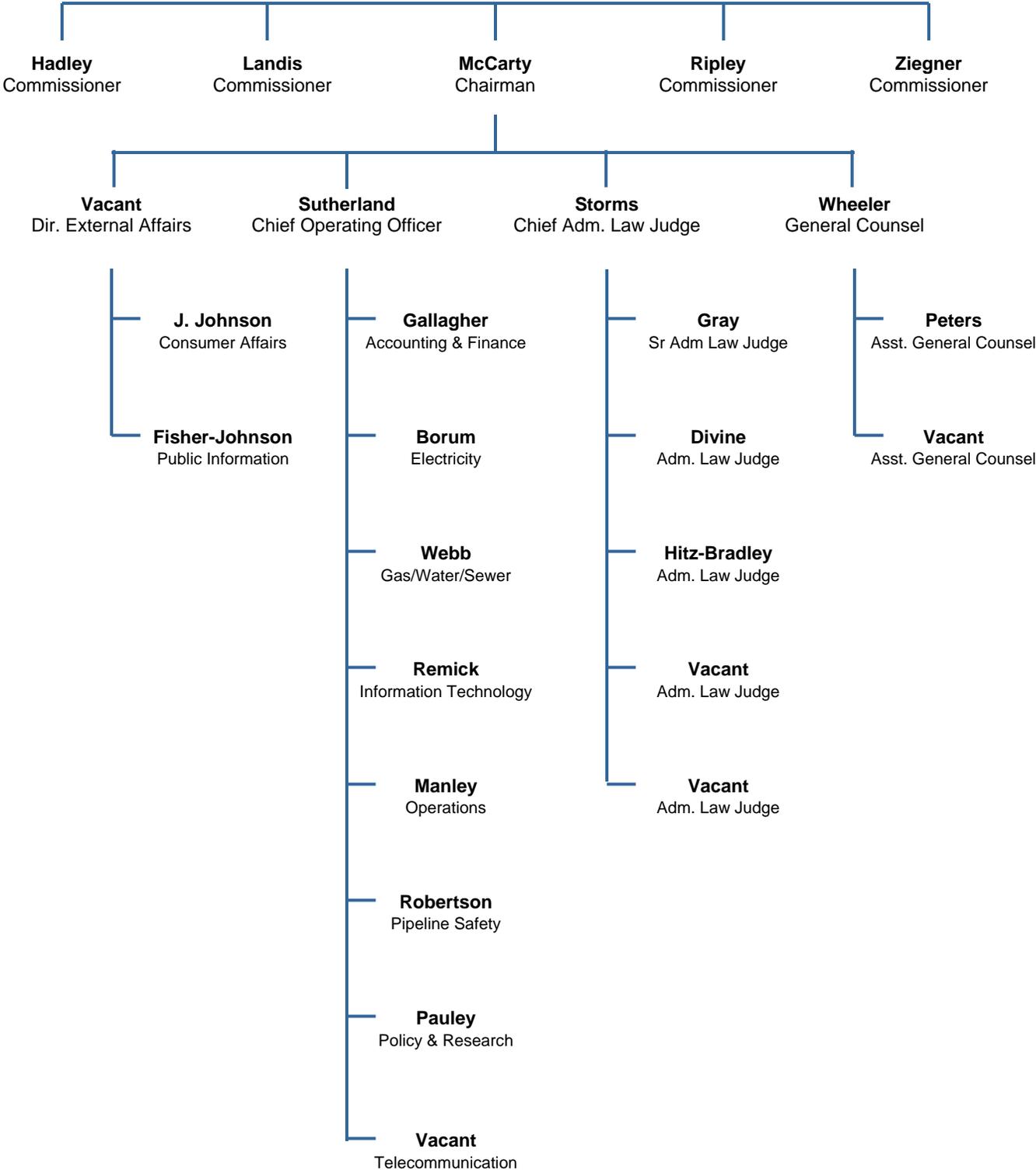
46	Electric	\$ 5,191,554,022
19	Gas	1,878,549,386
33	Sewer	22,381,254
258	Telecommunication	3,013,438,745
<u>54</u>	Water	168,712,096

**410 Total Utility Intra-State Revenues** **\$10,274,635,503**

<b>Billable Portion of the 2005-2006 Budget</b>	\$	12,043,714
<b>Divide by: Total Utility Intra-State Revenues</b>		10,274,635,503

**2005-2006 Public Utility Fee Billing Rate** **0.001172179**

# 2004-05 Organizational Profile



## Commission Employees

### Chairman & Commissioners

William D. McCarty, Chairman  
    Connie Childress, Administrative Assistant  
David Hadley, Commissioner  
    Mary Becerra, Administrative Assistant  
Larry Landis, Commissioner  
    Cathy Bird, Administrative Assistant  
Judith Ripley, Commissioner  
    Brenda Howe, Administrative Assistant  
David Ziegner, Commissioner  
    Cathy Bird, Administrative Assistant

### Administrative Law Judge

Scott Storms, Chief Law Judge  
Abby Gray, Senior Law Judge  
William Divine, Law Judge  
Lorraine Hitz-Bradley, Law Judge  
Vacant, Law Judge  
Vacant, Law Judge

### General Counsel

Kris Wheeler, General Counsel  
Erin Peters, Assistant General Counsel  
Vacant, General Counsel

### External Affairs

Vacant, Director

### Public Information

Mary Beth Fisher-Johnson, Director

### Consumer Affairs

Ja-Deen Johnson, Director  
Kesa Turpin, Division Manager  
Kim Brown, Complaint Analyst  
Patrick Evans, Complaint Analyst  
Kenya Stallworth, Complaint Analyst  
    Charla McIntosh, Receptionist

### Chief Operating Officer

Joseph Sutherland, Chief Operating Officer

### Accounting & Finance

Michael Gallagher, Director  
Jane Steinhauer, Assistant Director  
Matt Inman, Utility Analyst  
Chris Lewis, Utility Analyst  
Keith Robinson, Utility Analyst  
    Carolyn Eberhart, Database Administrator

### Electricity/Competition

Brad Borum, Director  
Laura Cvengros, Assistant Director  
Dave Johnston, Utility Analyst  
Steven Ray, Utility Analyst  
Dale Thomas, Utility Analyst  
Kevin Zimmerman, Utility Analyst  
    Linda Demaree, Administrative Assistant

### Gas/Water/Sewer

Jerry Webb, Director  
Karen McGuinness, Assistant Director  
Shawn Kelly, Utility Analyst  
Paul Newman, Utility Analyst  
Moshrek Sobhy, Utility Analyst  
    Bonnie Murphy, Administrative Assistant

### Information Technology

Wayne Remick, Director  
Tracy Gaynor, Assistant Director

### Operations & Executive Secretary

Nancy Manley, Director & Executive Secretary  
Paula Barnett, Legal Administrator  
Mary Becerra, Bookkeeper  
Stacy Hunter, Legal Administrator  
Pam White, Operations Administrator

### Court Reporters

Lynda Ruble, Chief Reporter  
Amy Tokash

### Pipeline Safety

Annmarie Robertson, Director  
Bill Boyd, Field Engineer  
Larry Keppler, Field Engineer  
Michael Orr, Field Engineer  
Jay Scherer, Field Engineer

### Policy Research

M. Robert Pauley, Director

### Telecommunications

Vacant, Director  
Joel Fishkin, Assistant Director  
Jennifer Richardson, Assistant Director  
Pam Taber, Assistant Director  
Mark Bragdon, Utility Analyst  
Sally Getz, Utility Analyst  
Karl Henry, Federal Affairs Specialist  
Brian Mahern, Utility Analyst  
Kevin Sosbe, Utility Analyst  
Vacant, Utility Analyst  
    Stephanie Singleton, Tariff Administrator

## Directory

As a governmental agency whose operations affect the public, the Indiana Utility Regulatory Commission welcomes requests for information on matters affecting the utility industry.

Inquiries may be made by mail:

Indiana Utility Regulatory Commission  
302 West Washington Street  
Room E306  
Indianapolis, IN 46204

Or, by telephone: 317-232-2701  
by facsimile: 317-232-6758  
by internet: [www.in.gov/iurc](http://www.in.gov/iurc)

or by calling any of the following numbers. All telephone numbers are in the 317 area code.

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